

M335-W
Industrial 4G LTE Dual SIM
Cellular Router with Wi-Fi
工業級 4G LTE 雙卡行動通訊 Wi-Fi 路由器

User Manual

Version 1.10

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1 Introduction

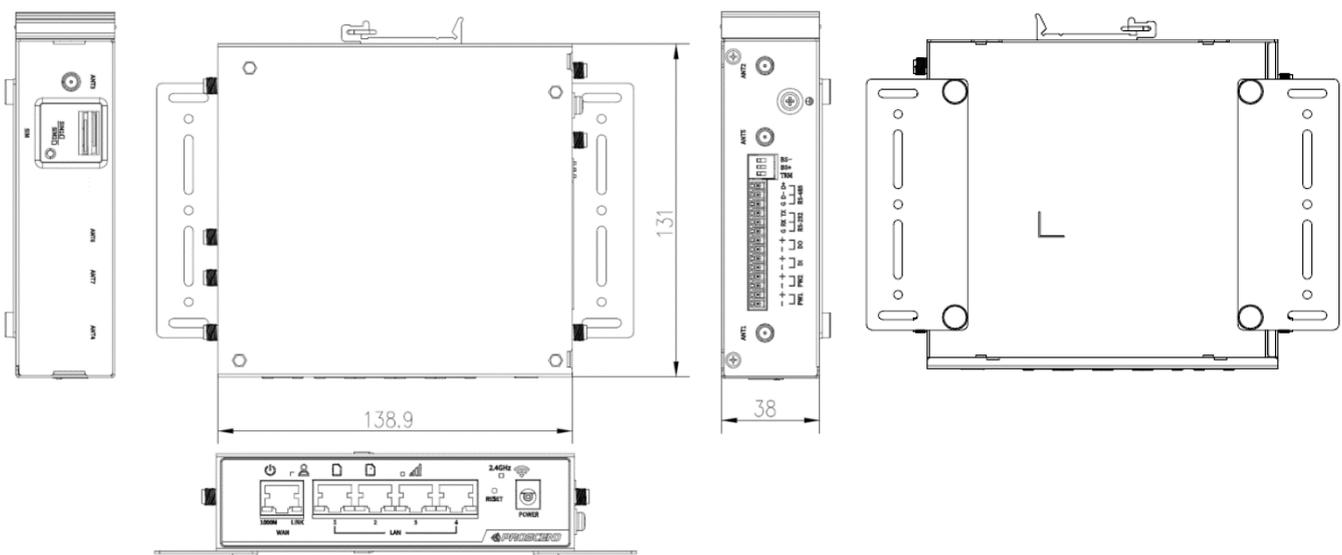
Proscend M335-W Industrial 4G LTE Cellular Router comes with 4 Gigabit LAN ports, 1 Gigabit WAN port, and dual SIM support to enable critical industrial applications and reliable IoT connectivity for optimal performance and network redundancy. The M335-W is designed with a rugged compact enclosure for DIN-rail or wall mounting to install where tight spaces. The M335-W features digital I/O, and serial ports (RS-232, RS-485), and DC power input methods to provide flexible installation in demanding environments. M335-W is also compliant with IEEE 802.11b/g/n Wi-Fi connectivity.

Proscend M335-W is a highly secure and high-performance cellular router used in main or backup Internet communications. To fit the deployments at scale and simplify network management.

1.1 Features

- Support multi-band connectivity with FDD LTE / TDD LTE / LTE CAT4.
- Provide IEEE 802.11b/g/n Wi-Fi standards.
- Built-in dual Micro SIM slots, serial ports (RS-232, RS-485), and DI/DO interfaces.
- Detachable antenna design for using a wide variety of external antennas.
- LED indicators for connection and data transmission status.
- Industrial rated from -20 to +70°C for use in harsh environments.
- Support serial communication protocols for flexible connectivity.

1.2 Dimensions



Unit: mm

1.3 Specifications

<p>Cellular Interface</p> <ul style="list-style-type: none">■ 4G: FDD LTE, TDD LTE <p>Hardware Interface</p> <ul style="list-style-type: none">■ 1 x 1000Base-T WAN port compliant with 802.3ab■ 4 x 1000Base-T LAN ports compliant with 802.3ab■ 2 x Micro SIM slots■ 1 x Reset Button■ 1 x RS-232 (TX/RX/GND)■ 1 x RS-485 (D+/D-/GND, Non-Isolated)■ 1 x DI (Non-Isolated), 1 x DO (Non-Isolated)■ 2x SMA connectors for detachable 5G/4G Antenna■ 1 x SMA connector for detachable GPS antenna■ 1 x RP-SMA connector for detachable Wi-Fi Antenna <p>Wi-Fi Interface</p> <ul style="list-style-type: none">■ Compliant with IEEE 802.11 b/g/n Wi-Fi standards■ 2.4 GHz radio band for wireless■ Wireless security with WPA2-PSK(AES) <p>Physical Characteristics</p> <ul style="list-style-type: none">■ Enclosure: Metal Case■ Dimensions (W x H x D): 138.9 x 38 x 131 mm■ Weight: 555 g■ Installation: Wall mounting, DIN-rail, Desktop. <p>LED Display</p> <ul style="list-style-type: none">■ 1 x Power status■ 1 x System operation (user-defined indicator)■ 2 x SIM card presence■ 1 x Cellular signal strength■ 1 x Wi-Fi status	<p>Power Supply</p> <ul style="list-style-type: none">■ Terminal block power Input: 12 ~24 VDC■ DC Jack Power Input: 12 VDC, 1A■ Power Consumption: 10 watts (Max) <p>Environment</p> <ul style="list-style-type: none">■ Operating Temperature: -20 ~ +70°C■ Storage Temperature: -40 ~ +85°C■ Humidity: 10 ~ 95% (non-condensing) <p>Software</p> <ul style="list-style-type: none">■ Network Protocols: IPv4, IPv6, IPv4/IPv6 dual stack, DHCP server and client, Static Routing, Policy Route, Static IP, SNTP, DNS Proxy, Modbus TCP to Modbus RTU, DDNS, QoS, UPnP, GPS sync time■ Routing/Firewall: NAT, Virtual Server, DMZ, MAC Filter, URL Filter, IP Filter, IPS■ VPN: IPSec (3DES, AES128, AES192, AES256, MD5, SHA-1, SHA256), GRE, PPTP, L2TP■ Management: Web GUI with HTTPS/HTTP, Dual Image, Syslog, SNMP, SSH v2, SMS Action, GPS Report, O'smart■ Cellular: Dual APN, IP Passthrough■ Alarm: SMS, VPN/WAN Disconnect, SNMP Trap, E-mail <p>Wireless Connectivity</p> <ul style="list-style-type: none">■ Wi-Fi AP Mode <p>Standards and Certifications</p> <ul style="list-style-type: none">■ NCC CNS15936(EMI) & CNS15598-1(Safety)
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2 Hardware Installation

This chapter introduces how to install and connect the hardware.

2.1 Install the SIM Card

STEP 1: Before inserting or removing the SIM cards, ensure that the power has been turned off, or the power connector has been removed from the M335 series Cellular Router.

STEP 2: Using a screwdriver to remove the metal protective cover first, insert the SIM cards into the card slots. The cut-off edge of the SIM1 card (SIM 2) is to the left (right).

STEP 3: Push the SIM cards and lightly press them to lock into the slot.

STEP 4: Remove the SIM cards, lightly press them and they will pop out of the slot.



NOTE:

- Please use the industrial SIM cards operating from -40°C to +105°C to ensure proper cellular router operation.
- SIM loose contacts: adding a layer of tape behind the SIM might increase contact pressure for better attachment.

2.2 LED Indicators

The following table explains the LED indicators on the front panel.

LED	Off	On	Slow	Fast	Heartbeat
SYS 	Power down	Power up	N/A	N/A	N/A
FN 	Not working	Internet connected	N/A	N/A	N/A
SIM1 	Not working	Connected	Connecting	Error	Reading
SIM2 	Not working	Connected	Connecting	Error	Reading
Signal 	No signal	High signal	Medium signal	Low signal	N/A
2.4GHz 	Not working	Wi-Fi 2.4GHz on	N/A	N/A	N/A

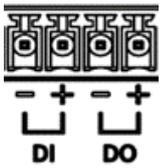
2.3 Reset Button

○
RESET

Function	Operation
Reset	Press the button for 1 seconds.
Reset to default setting	Press the button for more than 5 seconds.

2.4 Connecting I/O Ports

There are four terminals on the terminal block, two for digital input and two for digital output.



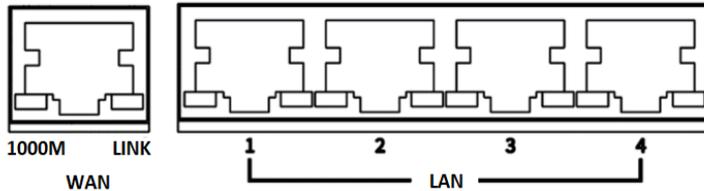
Pin	Description
DI +	Digital Input
DI -	
DO +	Digital Output
DO -	

DI: Low (+0 to +3V) / High (+8 to +40V)

DO: Open Collect (maximum 30V/300mA)

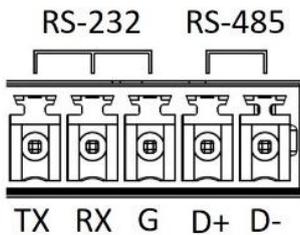
2.5 LED Indicators of Ethernet Port

There are two LED indicators for each of four LAN ports and one WAN port.



LED	Blinking	On	Off
1000M	N/A	1000Mbps	10/100Mbps
LINK	Data Transmitting	LINK UP	LINK DOWN

2.6 RS-232 and RS-485 pinouts



NOTE:

RS-232 and RS-485 share the common ground pin "G".

RS-232

Pin	Signal	Direction
TX	Transmit Data	Output
RX	Receive Data	Input
G	Signal Ground	-

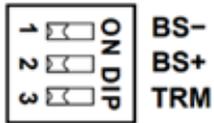
RS-485

Pin	Description
D +	Serial Port, Data+ (A) wire
D -	Serial Port, Data- (B) wire
G	Signal Ground



RS-485 2-wire cable (Twisted Pair)

2.7 DIP Switch



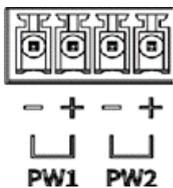
DIP Switch	Mode	ON	OFF
1	BS-	Enabled (D-) 1K ohm Pull Low	Disabled (D-) Pull Low
2	BS+	Enabled (D+) 1K ohm Pull High	Disabled (D+) Pull High
3	TRM	Enabled 120-ohm Termination between (D+) and (D-)	Disabled Termination

NOTE:

- (D+), (D-) stands for RS-485 pinouts.
- BS-, BS+ must be in the same ON/OFF position.

2.8 Connecting the Power Supply

Powering the M335 series Cellular Router is by either a terminal block or a DC jack.



+, - pins of the terminal block (PW1, PW2) on the right panel. The power input voltage range is 12~24 VDC.



One DC Jack is on the front panel.
The power input voltage is 12 VDC, 1A.

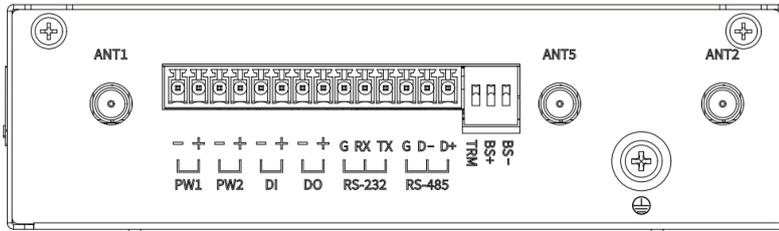
2.9 Antenna Installation

Three SMA connectors placed on the right panel are for connecting to external 4G LTE antennas.

ANT1: For LTE Transmit and Receive.

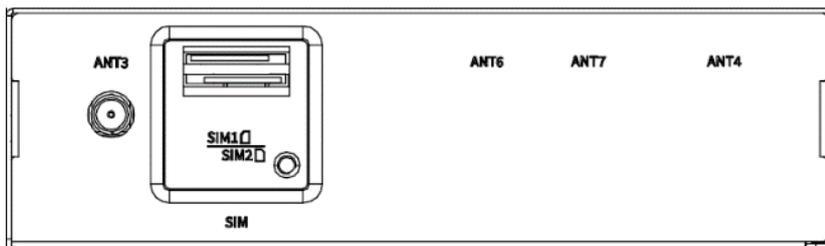
ANT2: For optional LTE Receive for better downstream speed.

ANT5: for GPS.



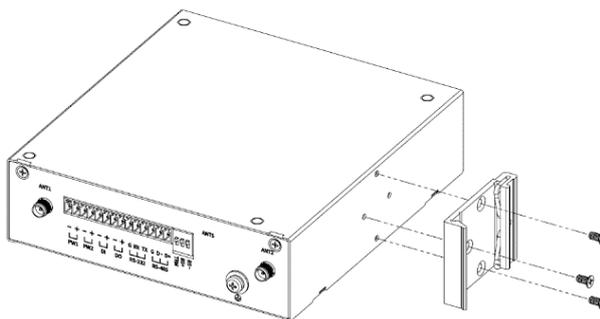
One RP-SMA connectors placed on the left panel are for connecting to external Wi-Fi antenna.

ANT3: For Wi-Fi 2.4GHz.



2.10 DIN-rail Mounting

STEP 1: Use the screws to install the DIN-rail kit to attach at the rear side of the device.

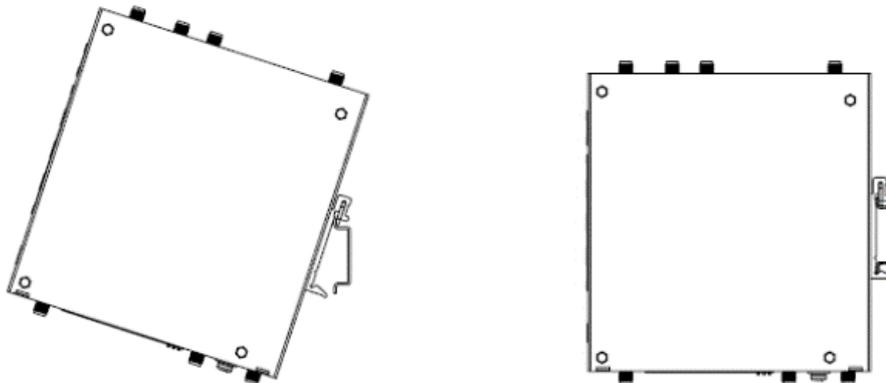


NOTE:

- Three screw types are flat head M3 x 5 mm.

STEP 2: Hook the unit onto the DIN rail.

STEP 3: Push the bottom of the unit towards the DIN rail until it locks in place.



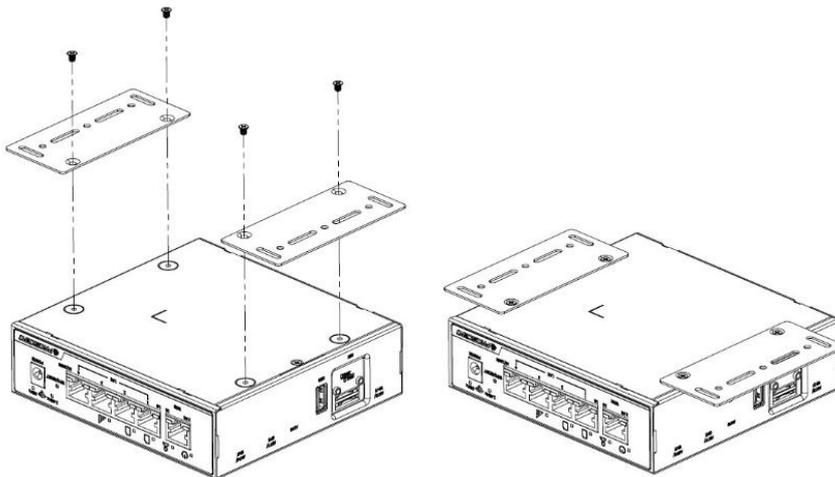
2.11 Wall Mounting

STEP 1: Use two screws to install each bracket at the bottom of the device.

NOTE:

- Each screw type is flat head M3 x 4 mm.

STEP 2: Use the screws to attach the bracket of the device for wall mounting.



NOTE:

- These screws are not included in the package. The head of each screw is less than 7 mm in diameter, the shaft is less than 3 mm in diameter, and the length is less than 10 mm in diameter.

3 Configuration via Web Browser

3.1 Access the Web Configurator

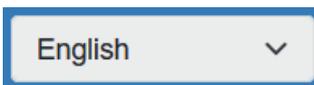
The web configuration is an HTML-based management interface for quick and easy set up of the cellular router. Monitoring of the status, configuration and administration of the router can be done via the Web interface.

After properly connecting, the hardware of cellular router as previously explained. Launch your web browser and enter <https://192.168.1.1> as URL.

The default IP address and sub net-mask of the cellular router are 192.168.1.1 and 255.255.255.0. Because the cellular router acts as DHCP server in your network, the cellular router will automatically assign IP address for PC or NB in the network.

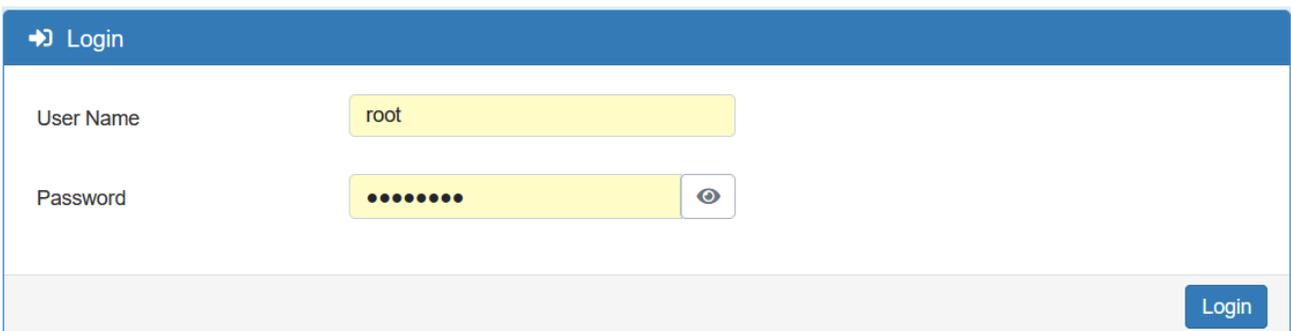
Title Bar Panel > Selecting Language

You can choose the different language display of web GUI.



Logging in the Router

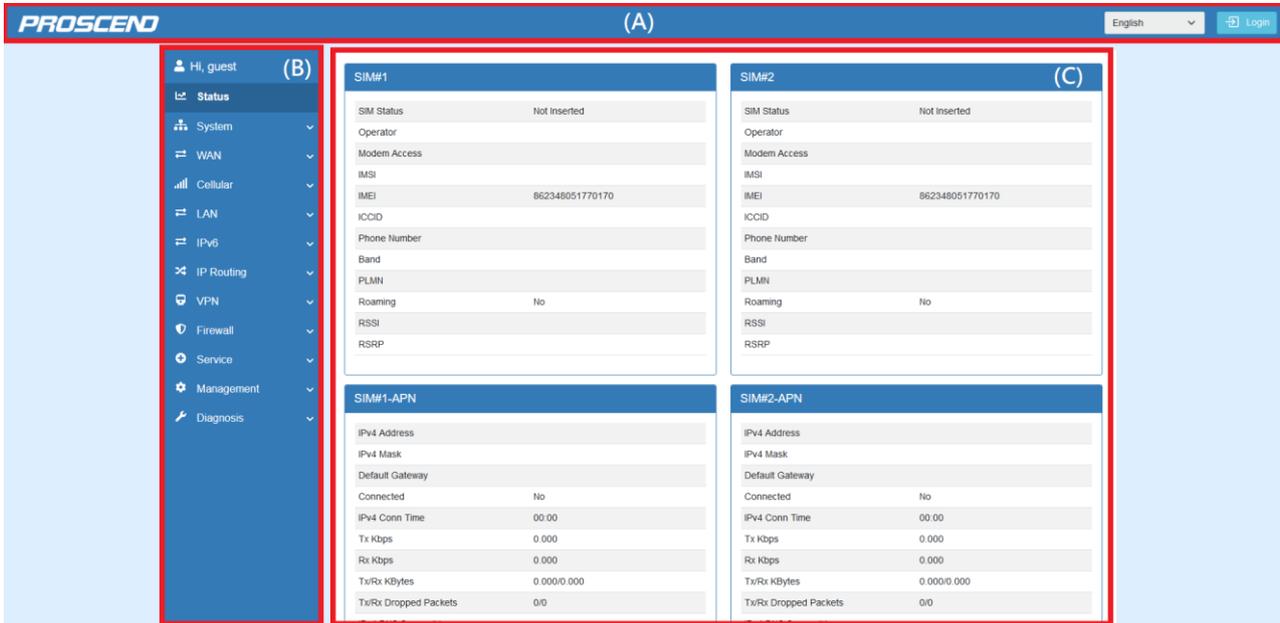
In this section, please fill in the default User Name **root** and the default Password **2wsx#EDC** and then click [Login](#).

A screenshot of the router's login page. At the top, there is a blue header with a right-pointing arrow and the text "Login". Below the header, there are two input fields. The first is labeled "User Name" and contains the text "root". The second is labeled "Password" and contains seven dots, with a small eye icon to its right. At the bottom right of the form, there is a blue button labeled "Login".

3.2 Navigate the Web Configurator

The main screen is divided into three parts as below.

A -Title Bar, **B** -Navigation Panel and **C** -Main Window.



(1) **A** : Title Bar

The title bar provides some useful instructions that appear the situation of router.



Title Bar	
Item	Description
Language	Choose your language from the drop-down list on the upper right corner of the title bar.
Login / Logout	Click to login or logout the web GUI.

(2) **B** : Navigation Panel-Main Menu and Sub Menu

The menu items are divided into main and sub menu to configure the settings and get the status of connectivity on the navigation panel.

Navigation Panel	
Main Menu	Sub Menu
Status	Device overall status

System	Time and Date, Logging, Alarm, Dying Gasp, COM Ports, Ethernet, Modbus, Client List
WAN	Connection Table, Ethernet, IPv6 DNS, Health Check
Cellular	Config, GPS, SIM Config, SIM Usage, SMS, Serving Cell, DNS
LAN	IPv4
IPv6	IPv6 Config
IP Routing	Static Route, Policy Route
VPN	OpenVPN, IPSec, GRE, PPTP Server, L2TP
Firewall	Basic Rules, Port Forwarding, DMZ, Management IP, ACL, IP Filter, MAC Filter, URL Filter, NAT, IPS
Service	SNMP, Dynamic DNS, MQTT, UPnP, SMTP, IP Alias, QoS
Management	Identification, Administration, Contacts / On Duty, SSH, Web, Telnet, Firmware, Configuration, Load Factory, Restart, Schedule Reboot, Fail2Ban, O'smart
Diagnosis	Ping, Traceroute

4 Web Menu Item > Status

This page shows the overall status of the device.

Status > SIM#1 and SIM#2	
Item	Description
SIM Status	The status of SIM.
Operator	The name of the operator.
Modem Access	The access type between the LTE module and base station.
IMSI	The IMSI number of the SIM card.
IMEI	The IMEI number of the SIM card.
ICCID	The ICCID number of the SIM card.
Phone Number	The phone number of the SIM card.
Band	The currently connected band.
PLMN	The Public LAN Mobile Network ID.
Roaming	The status of Roaming.
RSSI	RSSI is measured over the entire bandwidth.
RSRP	RSRP is the received power of 1 RE average of power levels received across all Reference Signal symbols within the considered measurement frequency bandwidth

Status > SIM#1-APN1/APN2 and SIM#2-APN1/APN2	
Item	Description
IPv4 Address	The IPv4 address that assigned by the operator.
IPv4 Mask	The IPv4 mask that assigned by the operator.
Default Gateway	The default gateway that assigned by the operator.
Connected	The status of connection. "Yes" means Connected; "No" means Disconnected.
IPv4 Conn Time	The connection time of IPv4 network.
Tx Kbps	The uplink speed is in Kbps.
Rx Kbps	The downlink speed is in Kbps.
Tx/Rx KBytes	The accumulated TX/RX in KBytes.
Tx/Rx Dropped Packets	The dropped packets of Tx/Rx.
IPv4 DNS Server #1/#2/#3	The DNS server address that assigned by the operator.

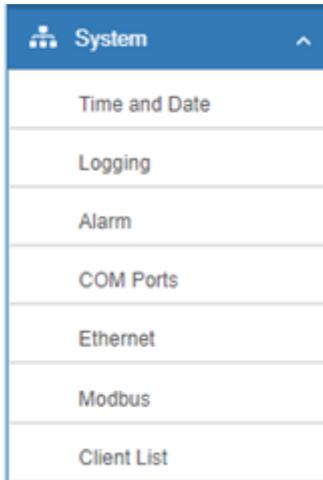
Status > LAN Ethernet	
Item	Description
IPv4 Address	The IPv4 address of the M351 device.
IPv4 Mask	The IPv4 mask of the M351 device.
IPv6 Address	The IPv6 address of the M351 device.
IPv6 Prefix	The IPv6 Prefix of the M351 device.
IPv6 DNS Server #1/#2/#3	The IPv6 DNS server address.
IPv6 Conn Time	The connection time of IPv6 network.
Tx Kbps	The speed of uplink in Kbps.
Rx Kbps	The speed of downlink in Kbps.
Tx/Rx KBytes	The accumulated TX/RX in KBytes.
Tx/Rx Dropped Packets	The dropped packets of Tx/Rx .

Status > WAN Ethernet	
Item	Description
IPv4 Address	The IPv4 address of the M351 device.
IPv4 Mask	The IPv4 mask of the M351 device.
IPv4 Gateway	The default gateway that assigned by operator.
IPv4 DNS Server #1/#2/#3	The IPv4 DNS server address.
Tx Kbps	The speed of uplink in Kbps.
Rx Kbps	The speed of downlink in Kbps.
Tx/Rx KBytes	The accumulated TX/RX in KBytes.
Tx/Rx Dropped Packets	The dropped packets of Tx/Rx .

Status > Connected VPN Connections	
Item	Description
OpenVPN	Total connected number of OpenVPN.
IPSec	Total connected number of IPSec.
GRE	Total connected number of GRE.
PPTP Server	Total connected number of PPTP Server.
L2TP	Total connected number of L2TP.

5 Web Menu Item > System

This system section allows you to configure the following items, including Time and Date, Logging, Alarm, Ethernet Ports, and Client List.



5.1 Time and Date

This section allows you to set up the time and date of router and NTP server. There are two modes at **Time and Date Setup**, including **Get from Local System** and **Get from Time Server**. The default mode is **Get from Time Server**.

For **Time Zone Setup**, the **Daylight Savings Time** allows the device to forward/backward the amount of time from **Ahead of standard time** setting automatically when the time is at the **Daylight Savings** duration that you have set up before.

The Time server feature allows user to set a time server for LAN side client to get the time through NTP/SNTP protocol.

Time Server

Server Mode Off On

Server Port

System > Time and Date > Time Server	
Item	Description
Server mode	Turn on/off the time server.
Server port	The UDP port listened by time server.

System > Time and Date > Time Zone Setup	
Item	Description
Daylight Saving	Turn on / off the Daylight Savings feature. Select from Off or On. The default is Off.
Ahead of standard time	The forward / backward minutes when enter/leave Daylight Savings duration. Default is 60 mins.
Start Date/Start Time	<p>Time to enter Daylight Savings duration.</p> <p>The Month range is 1~12; 1 - Jan. 2 - Feb. 3 - Mar. 4 - Apr. 5 - May 6 - Jun. 7 - Jul. 8 - Aug. 9 - Sep. 10 - Oct. 11 - Nov. 12 - Dec.</p> <p>The Week range is 1~5; 1 - first week in month. 2 - second week in month 3 - third week in month 4 - fourth week in month 5 - fifth week in month</p> <p>The Day range is 0~6; 0 - Sunday (The start day of a week) 1 - Monday 2 - Tuesday 3 - Wednesday 4 - Thursday 5 - Friday 6 - Saturday</p> <p>The Hour range is 0~23; The Min range is 0~59;</p>
End Date/End Time	<p>Time to leave Daylight Savings duration.</p> <p>Same with Start Date/Start Time.</p>

5.2 Logging

This section allows cellular router to record the data and display the status of data.

The image shows two screenshots from a web interface. The top screenshot is the 'Logging' configuration page. It has a blue header with a 'Logging' title and a list icon. Below the header, there are several settings: 'Mode' with radio buttons for 'Disable' and 'Enable' (selected); 'Remote Log' with radio buttons for 'Disable' (selected) and 'Enable'; 'Log Server Address' with a text input field containing '255.255.255.255'; 'Log Server Port' with a text input field containing '514' and a range '(1 ~ 65535)'; and 'Local Log Size' with a dropdown menu showing '1000' and 'Kilo Bytes'. At the bottom right of this section are 'Reset' and 'Apply' buttons. The bottom screenshot is the 'Log' view page. It has a blue header with a 'Log' title and a list icon. Below the header, there is a 'FILTER' section with a text input field containing 'filter'. To the right of the filter are 'Download Logs', 'Clear', and 'Refresh' buttons. Below the filter is a 'Page' section with navigation buttons: '<', '<<', '1', '>>', and '>'. At the bottom is a table header with columns: '#', 'Date', 'Level', 'Group', 'Module', and 'Message'.

5.2.1 Logging > Logging

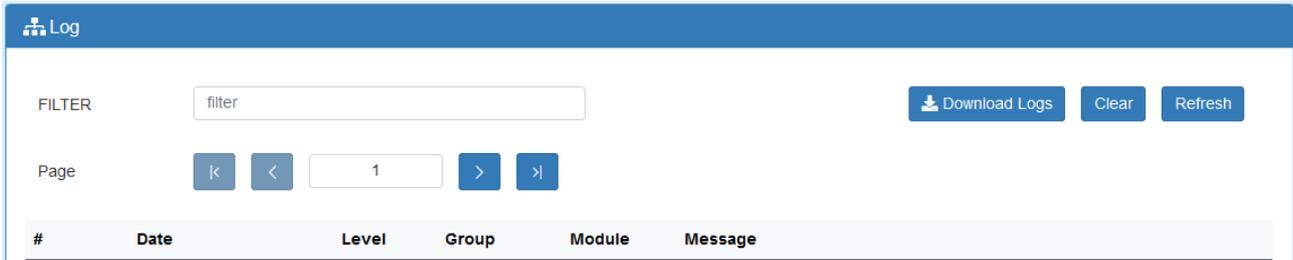
- (1) Logging section provides you to control all logging records.
- (2) Users need to select **Apply** to confirm your settings.

System > Logging > Logging	
Item	Description
Mode	Turn on / off the logging configuration. Select from Disable or Enable. The default is Enable.
Remote Log	The logging messages send to remote log or not. Select from Disable or Enable. The default is Disable.
Log Server Address	When you choose "Enable" on Remote Log, you should input IP address to save and receive all logging data. <i>(Note: This server should have installed Log software.)</i>
Log Server Port	The port number of Log Server.
Local Log Size	Define the maximum file size of log.

5.2.2 Logging > Log

This section displays all status of router.

- (1) You can choose Filter function to quickly search for your data.
- (2) When you click **Clear**, all of the data that displays on the page will be cleared totally without any backup.
- (3) When you click **Refresh**, the system will update and display the latest data from your cellular router.
- (4) When you click **Download Logs**, the system will download the latest data from your cellular router.



System > Logging > Log	
Item	Description
Filter	Filter the required data quickly.
Date	Show the date of log for each logging data.
Level	Show the date of log for each logging Level.
Group	Show the group of software functions.
Module	Show the module of group of software functions.
Message	Show the messages for each logging data.

5.3 Alarm

This section allows you to configure the alarm.

The screenshot shows the 'Alarm Configuration' interface. It includes the following settings:

- Mode:** Disable, Enable
- Alarm input:** SMS, LAN disconnect, VPN disconnect, Reboot, WAN disconnect, DI
- Alarm output:** SMS, DO, E-mail, SNMP trap
- SMS/E-mail:** Text input field with 'Default:000379FFFFFF' and 'Max 80 characters for pure English; otherwise 20 characters'. A note below reads: 'for SMS/Email only accept [trusted and on duty members](#)'.
- DI Trigger:** High, Low
- DO behavior:** Always, Pulse

Buttons: **Reset**, **Apply**

Note:

If you select **SMS** in Alarm input/output, you need to add the trust phone number into [Contracts/ On Duty].

If you select **SNMP trap** in Alarm output, you need to set up SNMP trap configuration from Service SNMP.

If you select **E-Mail** in Alarm output, you need to set up SMTP configuration from Service SMTP.

System > Alarm	
Item	Description
Mode	Turn on/off the Alarm configuration. Select from Disable or Enable. The default is Disable.
Alarm Input	<ul style="list-style-type: none"> ● SMS: It means on duty team members on [Contacts / On Duty] can send SMS to the phone number of using SIM card to trigger alarm. ● VPN disconnect: All tunnels get disconnected then trigger alarm. ● WAN disconnect: All WAN connections get disconnected then trigger alarm. ● LAN disconnect: All LAN connections get disconnected then trigger alarm. ● Reboot: Reboot then trigger alarm. ● DI: When device gets DI input then trigger alarm.
Alarm Output	Select from SMS, E-mail, SNMP trap and DO as alarm output.
SMS / E-mail	Write your messages and the messages limit 80 pure English characters or 20 characters for other languages to deliver.
DI Trigger	Set High or Low to trigger DI.
Do behavior	Set DO output behavior, always ON or pulse.

5.3.1 Alarm > Group > Create the Group

- Click **trusted and on duty members** to add trusted user who can send SMS message or receive the mail from device.

SMS/E-mail

Max 80 characters for pure English; otherwise 20 characters

Hint: for SMS/E-mail only accept **trusted and on duty members**

⚙ Contacts / On Duty

Groups & Duty Schedule New

#	Group	SUN	MON	TUE	WED	THU	FRI	SAT	Modify

Contacts New

#	Name	Phone	E-mail	Modify

Reset
Apply

Firstly, we need to create the group and assign the duty day.

The settings below mean the user who only takes effect from Monday to Friday every week in-group "Office 1".

Group & Duty Schedule - Add
✕

Group

Day

SUN

MON

TUE

WED

THU

FRI

SAT

5.3.2 Alarm > Contacts > Add User

Once the group created, we need to create the new user and assign to the group we created. Device only accepts the phone number that specify here.

User - Edit #1
✕

Name

Phone

E-mail

Groups Office 1

After submitting your setting, the interface returns to Group window setting. Now you can see your naming group and the user's information that you have added.

Contacts / On Duty

Groups & Duty Schedule

[New](#)

#	Group	SUN	MON	TUE	WED	THU	FRI	SAT	Modify
1	Office 1		✓	✓	✓	✓	✓		✎ ✖

Contacts

[New](#)

#	Name	Phone	E-mail	Modify
1	worker	+885912345678	test@test.com	✎ ✖

[Reset](#) [Apply](#)

5.4 COM Ports

This section allows user to configure the COM port settings and remotely manage the device through the virtual COM setting. For the remote management, the managed device should connect to the cellular router by serial interface.

- (1) The default is Disable. You can click [✎](#) edit button to configure your settings.

COM Ports

#	Mode	Host Address	Protocol	Port	Edit
1	Disable		TCP	0	✎
2	Disable		TCP	0	✎

[Apply](#)

- (2) Set up the configuration and Virtual COM. After configuring, click [Save](#) to confirm your settings.

Edit COM Ports#1
✕

Baud Rate

Data

Parity

Stop

Flow Control

Mode

Protocol

Redirect Port

(3) The interface shows the setting information and click to configure.

System > COM Ports	
Item	Description
Edit Configuration	
Baud Rate	Select from the current Baud Rate.
Data	Select from 7 bit or 8 bit.
Parity	Select from the information of Parity.
Stop	Select from 1 bit or 2 bit.
Flow Control	Select from none, Xon/Xoff or hardware.
Virtual COM	
Mode	Select from Disable, Server or Client.
Protocol	Select from TCP or UDP.
Redirect Port	<ul style="list-style-type: none"> Server Mode: This network package of cellular router is on this port. Client Mode: The network package of remote device is on the remote host.

5.5 Ethernet

This section allows you to configure the Ethernet switch port.

Ethernet Ports Status	
LAN	Off
LAN 1	Off
LAN 2	Off
LAN 3	1000M Full
LAN 4	Off

Ethernet Ports Configurations	
LAN	<input checked="" type="radio"/> Auto <input type="radio"/> 100M Full <input type="radio"/> 100M Half <input type="radio"/> 10M Full <input type="radio"/> 10M Half <input type="radio"/> Disable
LAN 1	<input checked="" type="radio"/> Auto <input type="radio"/> 100M Full <input type="radio"/> 100M Half <input type="radio"/> 10M Full <input type="radio"/> 10M Half <input type="radio"/> Disable
LAN 2	<input checked="" type="radio"/> Auto <input type="radio"/> 100M Full <input type="radio"/> 100M Half <input type="radio"/> 10M Full <input type="radio"/> 10M Half <input type="radio"/> Disable
LAN 3	<input checked="" type="radio"/> Auto <input type="radio"/> 100M Full <input type="radio"/> 100M Half <input type="radio"/> 10M Full <input type="radio"/> 10M Half <input type="radio"/> Disable
LAN 4	<input checked="" type="radio"/> Auto <input type="radio"/> 100M Full <input type="radio"/> 100M Half <input type="radio"/> 10M Full <input type="radio"/> 10M Half <input type="radio"/> Disable

System > Ethernet	
Item	Description
Ethernet Ports Status	Show the connectivity status of LAN and WAN.
Ethernet Ports Configurations	Select from Auto, 100M Full, 100M Half, 10M Full, 10M Half and Disable.

5.6 Modbus

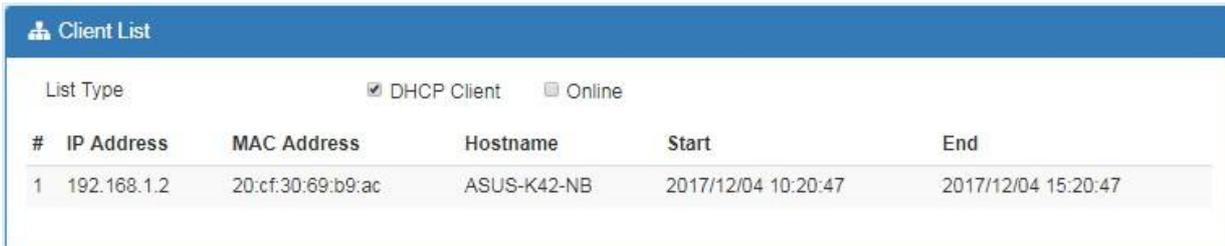
This section allows you to configure the Modbus.

System > Modbus	
Item	Description
Mode	Select from Disable or Enable.
Port	The listening port of Modbus TCP.

5.7 Client List

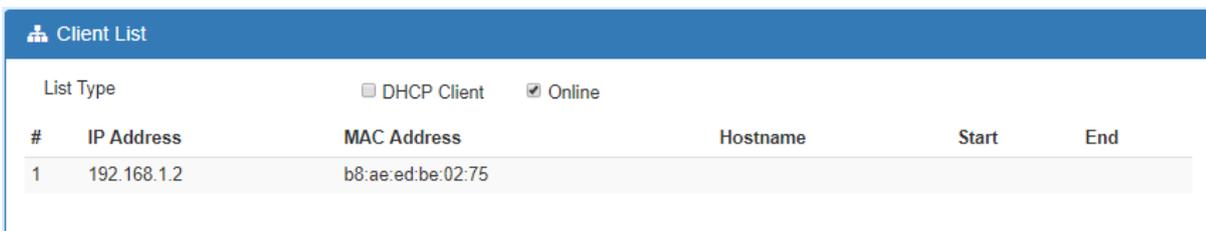
This section allows you to understand how many devices have been connected and their status from the router. There are two types, one is **DHCP Client** and the other is **Online**. The default is both types to show all status when the router is on DHCP Client and Online.

For **DHCP Client** type, the information shows IP address, MAC address, Hostname and the expiry time of IP (Start/End).



#	IP Address	MAC Address	Hostname	Start	End
1	192.168.1.2	20:cf:30:69:b9:ac	ASUS-K42-NB	2017/12/04 10:20:47	2017/12/04 15:20:47

For **Online** type, the information shows IP address and MAC address when the client is online.

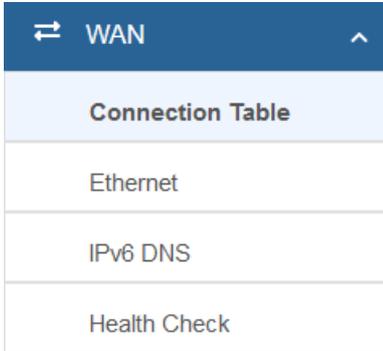


#	IP Address	MAC Address	Hostname	Start	End
1	192.168.1.2	b8:ae:ed:be:02:75			

System > Client List	
Item	Description
List Type	<ul style="list-style-type: none">• DHCP Client: List all clients' information when it is via DHCP.• Online: List the information when it is online.

6 Web Menu Item > WAN

This section allows you to configure WAN, including Connection Table, IPv6 DNS, Health Check.



6.1 Connection Table

This section allows to configure the priority for Ethernet WAN and each APN of SIM slot.

The screenshot shows the 'Connection Table' configuration page. It includes a 'Profile' dropdown set to '1', a 'Name' text box containing 'AUTO', and 'Failover mode' radio buttons for 'Auto' (selected) and 'Active/Standby'. Below this is explanatory text about failover logic. A table lists three entries with columns for '#', 'Priority', 'Interface', and 'Protocol'. Each entry has a 'Modify' column with edit and delete icons. A 'New' button is in the top right, and 'Reset' and 'Apply' buttons are in the bottom right.

#	Priority	Interface	Protocol	Modify
1	1	WAN Ethernet	DHCPv4	
2	2	SIM#1-APN1	DHCPv4	
3	4	SIM#2-APN1	DHCPv4	

WAN > Connection Table	
Item	Description
Profile	Profile number. There are 3 profiles allow to set in advance.
Name	Name for profile
Failover mode	Interface priority for fail over operation. Only the highest priority interface is working. The other one is standby interface.

6.2 Ethernet

This section provides three options to obtain the IP of Ethernet WAN. The options include DHCP Client, PPPoE Client and Static IPv4. The default is DHCP Client.

The screenshot shows the 'Ethernet' configuration page. At the top, there are three tabs: 'DHCP Client' (selected), 'PPPoE Client', and 'Static IPv4'. Below the tabs is the 'Remote Server' section. It contains three rows for 'IPv4 DNS Server #1', '#2', and '#3'. Each row has a dropdown menu currently set to 'From ISP' and an empty text input field to the right. At the bottom right of the section are 'Refresh' and 'Apply' buttons.

WAN > Ethernet	
Item	Description
WAN Ethernet	<ul style="list-style-type: none"> • DHCP Client: DHCP server-assigned IP address, netmask, gateway, and DNS. • PPPoE Client: Your ISP will provide you with a username and password. This option is typically used for DSL services. • Static IPv4: User-defined IP address, netmask, and gateway address.

When selecting “DHCP Client”, you can set up DNS Server Configuration.

For IPv4 DNS Server, it provides three options to set up and each option has provided with “From ISP”, “User Defined” and “None” to configure.

This screenshot is similar to the previous one but shows the dropdown menu for the first 'IPv4 DNS Server #1' entry open. The menu lists three options: 'From ISP' (which is currently selected), 'User Defined', and 'None'. The other two DNS server entries remain unchanged.

WAN > Ethernet > DHCP Client	
Item	Description
IPv4 DNS Server #1	<ul style="list-style-type: none"> • Each setting DNS Server has three options, including From ISP, User Defined and None. • When you select From ISP, the IPv4 DNS server IP will be assigned by ISP. • When you select User Defined, user inputs the IPv4 DNS server IP manually.
IPv4 DNS Server #2	
IPv4 DNS Server #3	

When you select PPPoE Client, the interface shows the item of configuration to fill in your User Name and Password. Service name is an option setting.

Ethernet

DHCP Client | **PPPoE Client** | Static IPv4

PPPoE Client Configuration

Username:

Password:

Service Name:

When you select Static IPv4, the interface shows the information of configuration, including IP Address, IP Mask and Gateway Address.

Ethernet

DHCP Client | PPPoE Client | **Static IPv4**

Static IPv4 Configuration

IP Address:

IP Mask:

Gateway Address:

DNS Server Configuration

IPv4 DNS Server #1:

IPv4 DNS Server #2:

IPv4 DNS Server #3:

WAN > Ethernet > Static IPv4	
Item	Description
Static IPv4 Configuration	
IP Address	Fill in the IP Address.
IP Mask	Fill in the IP Mask.
Gateway Address	Fill in Gateway Address.
DNS Server Configuration	
IPv4 DNS Server #1~3	User can enter the IPv4 DNS server IP manually.

6.3 IPv6 DNS

This section allows you to set up IPv6 DNS Server Configuration.

For IPv6 DNS Server, it provides three options to set up and each option has provided with “From ISP”, “User Defined” and “None” to configure.

IPv6 DNS

IPv6 DNS Server #1

IPv6 DNS Server #2

IPv6 DNS Server #3

WAN > IPv6 DNS	
Item	Description
IPv6 DNS Server #1	Each setting DNS Server has three options, including From ISP, User Defined and None. When you select From ISP, the IPv6 DNS server IP will assign by ISP. When you select User Defined, the IPv6 DNS server IP is enter by user self.
IPv6 DNS Server #2	
IPv6 DNS Server #3	

6.4 Health Check

This section allows user to configure the WAN healthy check for failover function between different APN of SIM slot and Ethernet WAN.

Health Check

Mode Disable Enable

Method Ping DNS Lookup

Use the first two DNS from ISP Disable Enable

IPv4 Host 1 (Must)

IPv4 Host 2 (Option)

Cellular Keep Alive Disable Enable

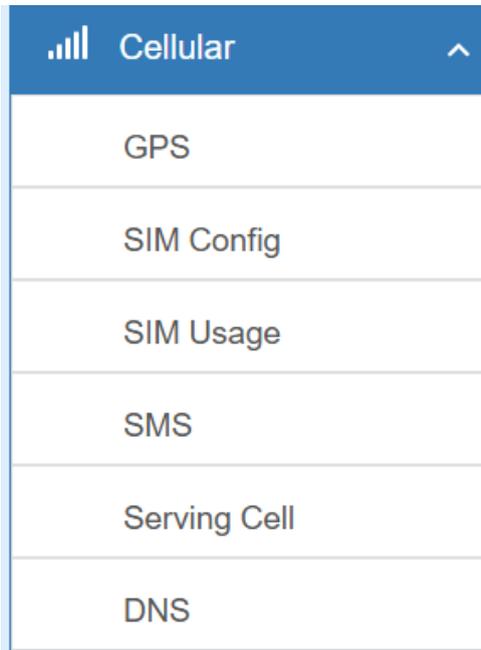
#	Interface	Interval	Timeout	Up	Down	Modify
1	WAN Ethernet	10	0	5	5	
2	SIM#1-APN1	10	0	5	5	
3	SIM#2-APN1	10	0	5	5	
4	SIM#1-APN2	10	0	5	5	
5	SIM#2-APN2	10	0	5	5	

WAN > Health Check	
Item	Description

Health Check Mode	<ul style="list-style-type: none"> • Select from Disable or Enable. The default is Enable. • When Disable is chosen, the connection will NOT be treated as down of IP routing error.
Method	<p>This setting specifies the health check method for the WAN connection. This Value can be PING, DNS Lookup. The default is Ping.</p> <p>DNS Lookup: Connections will be considered as up if DNS responses are received from any one of the health check DNS servers, regardless of a positive or negative result.</p>
Use the first two DNS from ISP	<ul style="list-style-type: none"> • If this setting is checked, the first two DNS from ISP will be DNS lookup targets for checking a connection health. • If this setting is not checked, Host 1 must be filled, while a value for Host 2 is optional.
IPv4 Host 1	Input the address of IPv4 Host 1.
IPv4 Host 2	Input the address of IPv4 Host 2. This field is optional.
Cellular Keep Alive	keep cellular connections always up with ping check

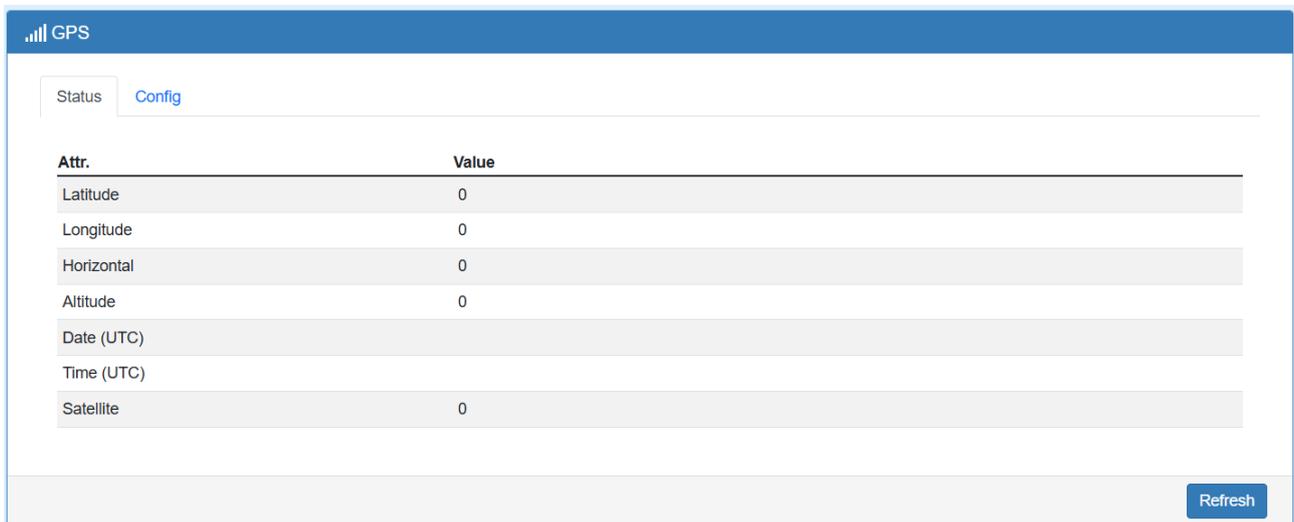
7 Configuration > Cellular

This section allows you to configure the LTE Config, APN, APN1/2 Usage, SMS, Serving Cell, and DNS.



7.1 GPS

This section allows you to get GPS status and set the GPS configuration to report the location.



LTE > GPS > Status	
Item	Description
Latitude	Latitude
Longitude	Longitude
Horizontal	Horizontal precision:0.5-99.9

Altitude	The altitude of antenna away from the sea level(unit: m), accurate to one decimal place
Date	UTC date when fixing position
Time	UTC time when fixing position
Satellite	Number of satellites

This section allows you to set up GPS configuration and send out GPS location to TCP Server or display in log.

📶 GPS

Status
Config

Output Log Remote Host

Interval (10 ~ 3600 Seconds)

Prefix Type None Use IMEI Use MAC User Defined

Report Prefix

Remote Host

Protocol

Host

Port

Apply

LTE > GPS > Config	
Item	Description
Output	Select from TCP Server and LOG.
Internal	Query GPS interval.
Prefix Type	Identification type for GPS Track. None Use IMEI MAC Defined
Report Prefix	Identification for GPS Track.

7.2 SIM Config

This section allows user to setup configuration for the SIM card.

SIM Config

Current SIM Card: SIM#2

i The SIM card will not switchable when it is disconnected by the user.

Disable Roaming: No Yes

Connection Retry Number: (1 ~ 100) * 60 seconds

SIM#1 Configurations | **SIM#2 Configurations**

Net Mode: ▼

Status: Not Inserted

SIM Card Lock Setting: Enable

SIM PIN:

Confirm SIM PIN:

Change SIM PIN:

Unblock SIM card:

APN1

APN	<input type="text"/>
Username	<input type="text"/>
Password	<input type="password"/> <input type="button" value="👁"/>
Password	<input type="password"/> <input type="button" value="👁"/>
Auth	<input type="text" value="NONE"/> ▾
Protocol	<input type="text" value="IPv4"/> ▾
MTU	<input type="text" value="1500"/> min: 700; max: 1500

APN2

APN	<input type="text"/>
Username	<input type="text"/>
Password	<input type="password"/> <input type="button" value="👁"/>
Password	<input type="password"/> <input type="button" value="👁"/>
Auth	<input type="text" value="NONE"/> ▾
Protocol	<input type="text" value="IPv4"/> ▾
MTU	<input type="text" value="1500"/> min: 700; max: 1500

Data Limitation

Already Used Data (MB)	0
Mode	<input checked="" type="radio"/> Disable <input type="radio"/> Enable
Max Data Limitation (MB)	<input type="text" value="0"/>
Monthly Reset	Date: <input type="text" value="31"/> ▾ Hours: <input type="text" value="23"/> Minutes: <input type="text" value="0"/> Seconds: <input type="text" value="0"/>
Now Time	Date: 8 Hours: 10 Minutes: 47 Seconds: 58

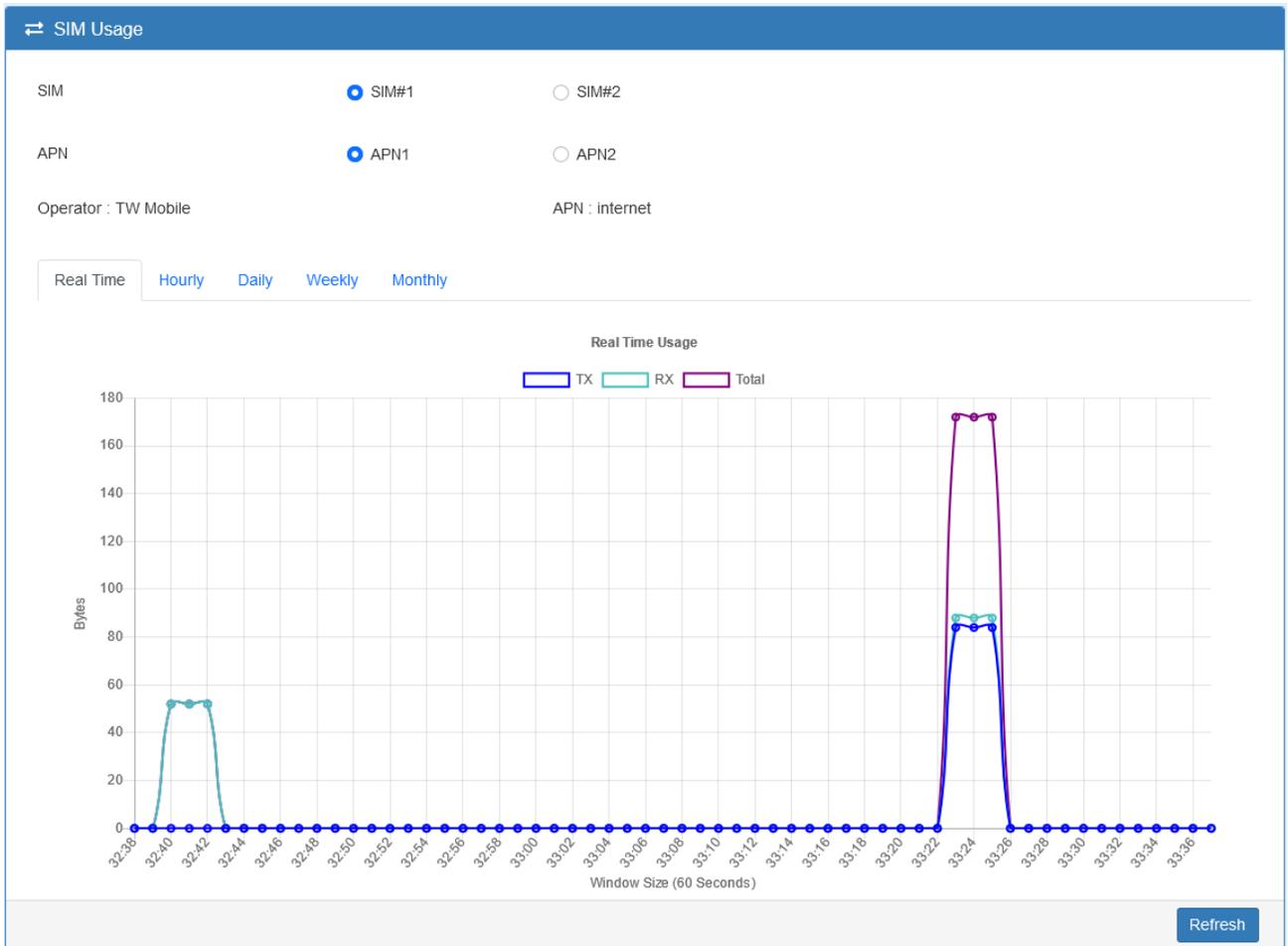
Cellular > SIM Config	
Item	Description
Current SIM Card	<p>It shows the current used SIM card.</p> <ul style="list-style-type: none">• Disconnect: When getting connection, the Disconnect button appear. After manually click Disconnect, the system would not automatically get connection until next reboot.• Connect: After manually disconnect, it will show Connect button. Click to

	get connection or reboot the device to make it automatically connect.
Disable Roaming	<ul style="list-style-type: none"> ● No: Enable the roaming function. ● Yes: Disable the roaming function.
Connection Retry Number	The number of attempts to connect to the network. The interval between each attempt is 60 seconds.
SIM#1 & SIM#2 Configurations	
Net Mode	<ul style="list-style-type: none"> ● Auto : Automatically connect the possible band. ● 3G Only: Connect to 3G network only. ● 4G Only: Connect to 4G network only. ● LTE & NR5G NSA: Connect to LTE & NR5G NSA ● NR5G NSA Only: Connect to NR5G NSA Only
Status	Display the status of SIM Card.
SIM Card Lock Setting	<ul style="list-style-type: none"> ● Enable to display SIM PIN setting. ● Disable to hide SIM PIN setting.
SIM PIN	A password personal identification number (PIN) for ordinary use to protect your SIM card.
Confirm SIM PIN	Double confirm SIM PIN password.
Change SIM PIN	If you want to change SIM PIN code, you can click Change button and type old SIM PIN code and new SIM PIN code. Please aware not to exceed the retry number (PIN remaining number and PUN remaining number).
Unblock SIM card	If user input the wrong SIM PIN more than 3 times, the user needs another password personal unblocking code (PUK) for PIN unlocking. Please check your operator for forgotten PUK number.
APN1 / APN2	
APN	The Access Point Name (APN) is the name of the setting that set up a connection to the gateway between your carrier's cellular network and the public Internet. Leaving it empty will search internally database automatically by SIM card for connection.
Username	Username for authentication. The username can be input by user or the system will search from internal database if the APN setting is empty.
Password	Password for authentication. The password can be input by user or the system will search from internal database if the APN setting is empty.
Confirm Password	Double confirm password.
Auth	Select the authentication method (None/PAP/CHAP).
Protocol	If IPv6 is not selected, then only pure IPv4 connection.
MTU	It allows user to adjust the MTU size to fit into their existing network environment.
Data Limitation	

Already Used Data (MB)	Display current used Data since last reset.
Mode	Turn on/off the Data Limitation to disable or enable.
Max Data Limitation (MB)	Configure maximum Data Limitation.
Monthly Reset	Set up the reset time during the month.
Now Time	Show the current time of system.

7.3 SIM Usage

This section shows the status of **current SIM card, operator, APN** and the charts for **Real Time, Hourly, Daily, Weekly, and Monthly**.



7.4 SMS

This section provides two settings, one is **SMS Action**, and the other is **View SMS**.

- When enabling **SMS Action**, it allows trust phone numbers which in [Contacts/On Duty] list by sending key words SMS to trigger device setting/action/query status.

SMS

SMS Action

SIM SMS

Mode Disable Enable

Actions and Keywords Setup

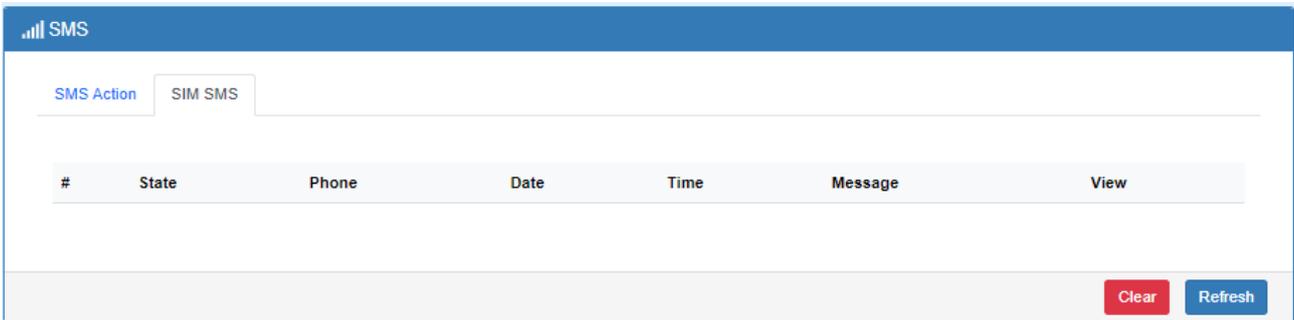
#	Actions	Keyword	
1	Reboot -- Add -	##SMS REBOOT##	✖
2	Reconnect Cellular -- Add -	##MOBILE RECONNECT##	✖
3	Disable OpenVPN -- Add -	##OPENVPN DISABLE##	✖
4	Enable OpenVPN -- Add -	##OPENVPN ENABLE##	✖
5	Disable IPsec -- Add -	##IPSEC DISABLE##	✖
6	Enable IPsec -- Add -	##IPSEC ENABLE##	✖
7	Query Mobile Status -- Add -	##MOBILE STATUS##	✖
8	Disable Alarm -- Add -	##DISABLE ALARM##	✖
9	Enable Alarm -- Add -	##ENABLE ALARM##	✖
10	Disable DO Alarm -- Add -	##DISABLE DO ALARM##	✖
11	Enable DO Alarm -- Add -	##ENABLE DO ALARM##	✖
12	Disable SMS Alarm -- Add -	##DISABLE SMS ALARM##	✖
13	Enable SMS Alarm -- Add -	##ENABLE SMS ALARM##	✖
14	Disable SNMP Alarm -- Add -	##DISABLE SNMP ALARM##	✖
15	Enable SNMP Alarm -- Add -	##ENABLE SNMP ALARM##	✖
16	Disable Email Alarm -- Add -	##DISABLE EMAIL ALARM##	✖
17	Enable Email Alarm -- Add -	##ENABLE EMAIL ALARM##	✖
18	DO On -- Add -	##DO ON##	✖
19	DO Off -- Add -	##DO OFF##	✖
20	DO Pulse -- Add -	##DO PULSE##	✖
21	Restore DO Alarm -- Add -	##RESTORE DO ALARM##	✖

Add

i Only accept SMS from [trusted and on duty members](#)

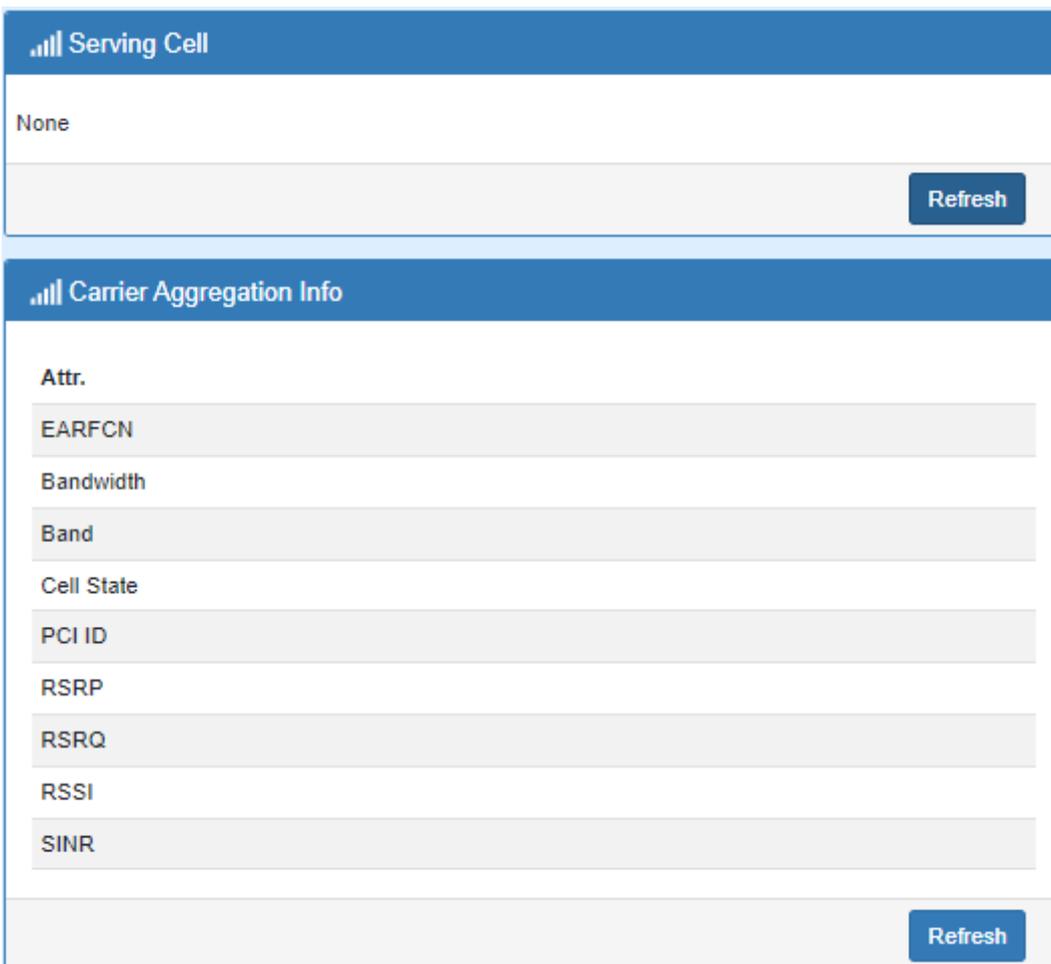
Reset
Apply

- (2) **SIM#1 and SIM#2 SMS** allows you to review the information of SMS that you have received, including the state, phone, date and time. You can click  button to view the whole message, click **Refresh** button to reload the messages, or click **Clear** button to remove all read messages.



7.5 Serving Cell

This section displays the information of Serving Cell, including the following items.



7.6 DNS

This section allows you to set specific DNS server setting.

... DNS

SIM#1-APN DNS Server Configuration

IPv4 DNS Server #1 From ISP

IPv4 DNS Server #2 From ISP

IPv4 DNS Server #3 From ISP

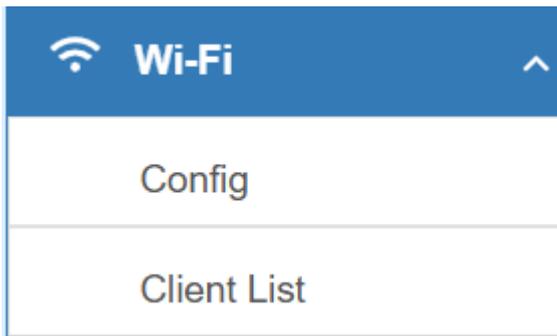
Cellular > DNS	
Item	Description
IPv4 DNS Server #1	There are three options, including From ISP, User Defined and None.
IPv4 DNS Server #2	When you select From ISP, the IPv4 DNS server IP will assign from ISP.
IPv4 DNS Server #3	When you select User Defined, the IPv4 DNS server IP is enter by user self.

8 Web Menu Item > Wi-Fi

This section allows you to configure WiFi and it is used for M335-W and M335-W6 models.

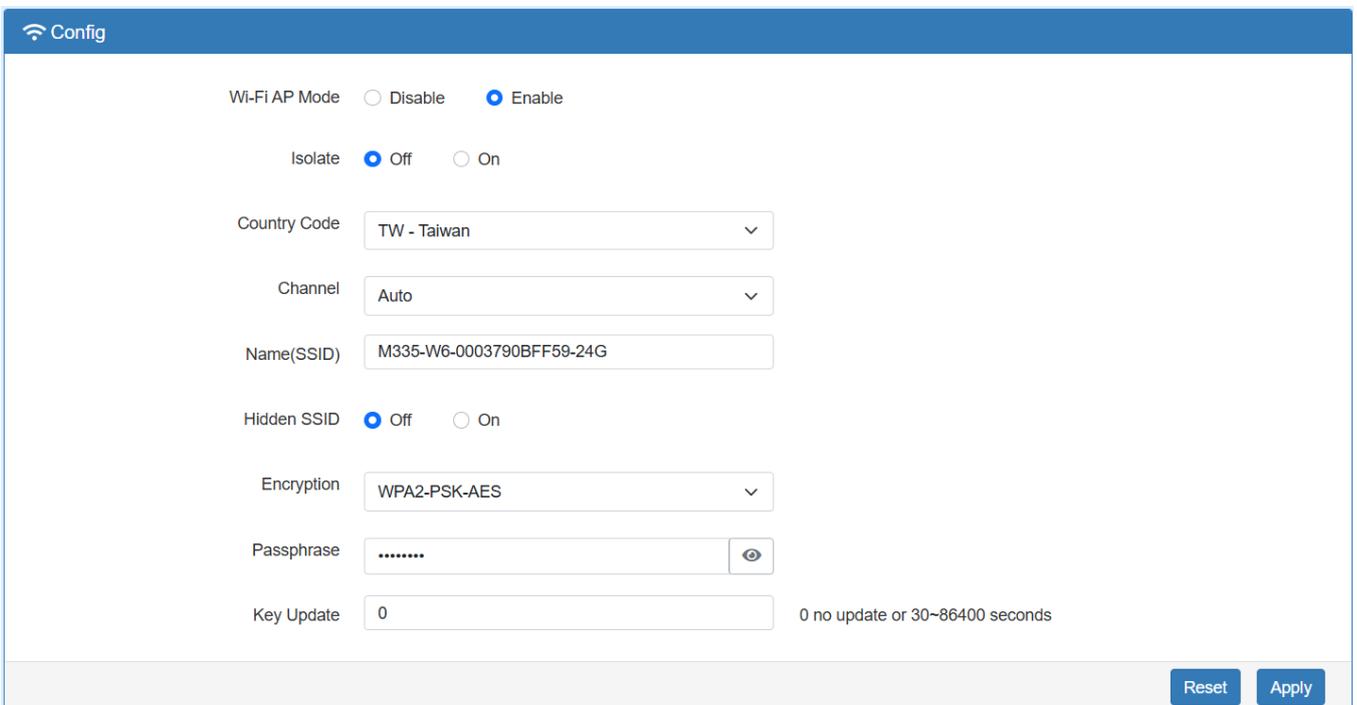
- The default name format of **WiFi SSID** is **Model-MAC**, which is based on model name you used and MAC number.
- The default password is **12345678**.

***Note:** You can change the default wireless network name and the password from WiFi Config.



8.1 Config

This section allows you to set up the Wi-Fi configuration.



Wi-Fi AP Mode Disable Enable

Isolate Off On

Country Code

Channel

Name(SSID)

Hidden SSID Off On

Encryption

Passphrase

Key Update 0 no update or 30~86400 seconds

WiFi > Config	
Item	Description
Wi-Fi AP Mode	Turn on/off the Wi-Fi Network. Select from Disable or Enable. The default is Enable.
Isolate	Isolation is a technique for preventing mobile devices connected to an AP from communicating directly with each other.
Country Code	Select Country Area for supported Channels
Channel	Auto (Automatically select the best channel) or manually select channel number.
Name(SSID)	<ul style="list-style-type: none"> • SSID is Wi-Fi identification. The maximum length is 32.
Hidden SSID	SSID hiding is the process of hiding the network name from being publicly broadcast.
Encryption	None or WPA2-PSK-AES.
Passphrase	Strings with a legal length of 8 to 63 or a length of 64 should belong to [0-9 A-F a-f].
Key Update	0 means no update or 30~86400 seconds update period.

8.2 Client List

This section allows you to see all the Connected WiFi Client List.

Client List			
#	IP Address	MAC Address	Connected Time
			Refresh
WiFi > Client List			
Item	Description		
MAC Address	MAC Address		
IP Address	Client IP Address		
Connected Time	Connected Time in Seconds.		

9 Web Menu Item > LAN

This section allows you to configure LAN IPv4, LAN IPv6, VLAN and Subnet.



9.1 IPv4

Set up your IP Address and IP Mask. Also, fill in the information of DHCP Server Configuration.

A screenshot of the 'LAN IPv4' configuration page. The page has a blue header with 'LAN IPv4' and a back arrow. Below the header, there are several sections: 'IPv4' with input fields for 'IP Address' (192.168.1.1) and 'IP Mask' (255.255.255.0); 'DHCP Server Configuration' with a radio button for 'DHCP Server' (On is selected), 'IP Address Pool' (From: 192.168.1.2, To: 192.168.1.254), 'Gateway' (192.168.1.1), and 'Lease Time' (300 Minutes); and 'Static IP Addresses' with a 'New' button. At the bottom right, there are 'Reset' and 'Apply' buttons. A table with columns '#', 'Mode', 'MAC', 'IP', and 'Modify' is present but empty.

LAN > IPv4	
Item	Description
LAN IPv4	IP Address:192.168.1.1 IP Mask:255.255.255.0

	Both of them are default, you can change them according to your local IP Address and IP Mask.
DHCP Server Configuration	Turn on/off DHCP Server Configuration. Enable to make router can lease IP address to DHCP clients, which connect to LAN.
IP Address Pool	Define the beginning and the end of the pool of IP addresses, which will lease to DHCP clients.
Gateway	Define the gateway IP address that will assign to DHCP clients.
Lease Time	Define the lease time for DHCP clients.
Static IP Addresses	DHCP server support static IP address assignment. The static IP address can add by clicking the New button. Each static IP consist of mode (on/off), MAC and IP address. Mode: Turn on/off the static IP address. MAC: The MAC address of target host or PC. IP: The desired IP address for target host or PC.

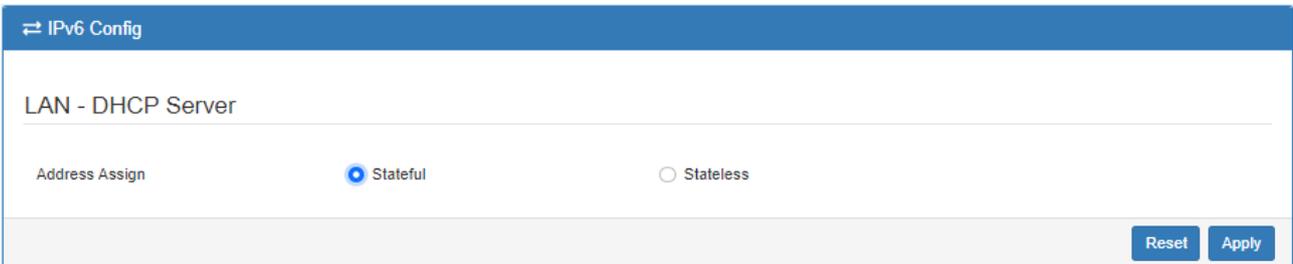
10 Web Menu Item > IPv6

This section allows you to configure the LAN IPv6.



10.1 IPv6 Config

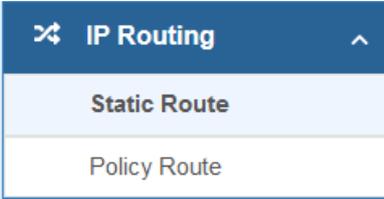
Select your type of IPv6, which shows **Delegate Prefix from WAN** or **Static**, and then set up DHCP Server Configuration.



LAN > IPv6	
Item	Description
Type(TBD)	<ul style="list-style-type: none"> ● Delegate Prefix from WAN Select this option to obtain an IPv6 network prefix automatically from the service provider or an uplink router. ● Static Select this option to configure a fixed IPv6 address for the cellular router's LAN IPv6 address.
Static Address(TBD)	You need to input the static address when you select the static type.
DHCP Server Configuration	
Address Assign	Select how you obtain an IPv6 address. <ul style="list-style-type: none"> ● Stateful: The cellular router uses IPv6 stateful auto configuration. The LAN IPv6 clients can obtain IPv6 addresses through DHCPv6. ● Stateless: The cellular router uses IPv6 stateless auto configuration. RADVD (Router Advertisement Daemon) is enable to have the cellular router send IPv6 prefix information in router advertisements periodically and in response to router solicitations.

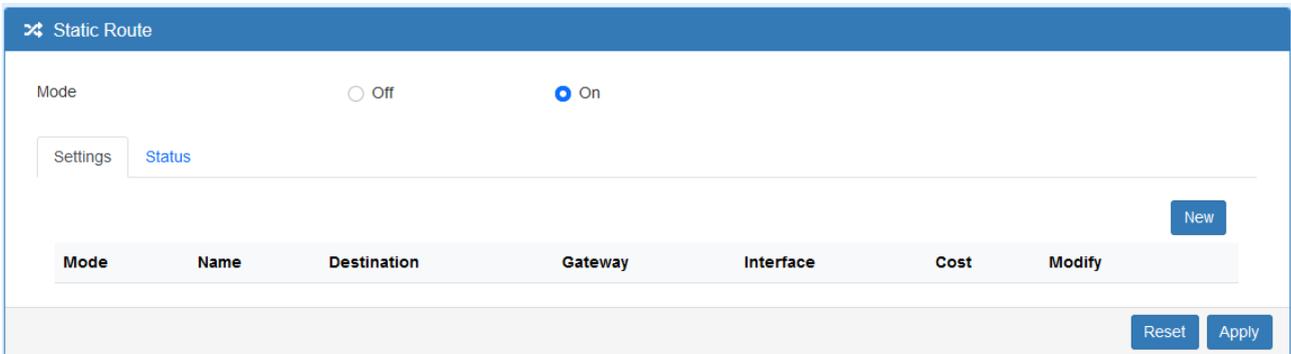
11 Web Menu Item > IP Routing

This section allows you to configure the Static Route and Policy Route.



11.1 Static Route

This section allows you to configure the Static Route. A static route is a pre-determined path that network information must follow to reach a specific host or network.



Click the **New** button to add the static route.

Static Route - Add ✕

Mode Off On

Name

Destination !
required

Gateway !
required

Interface ▼

Cost

OK

IP Routing > Static Route	
Item	Description
Mode	The setting is to enable or disable the static route for full network.
Settings	
Mode	The setting is for the specific network. Select Off or On.
Name	Set up each name for your running host or network.
Destination	Fill in the destination of a specific subnet or IP from network.
Gateway	Fill in the gateway address of your router.
Interface	Select the interface from LAN or Ethernet.
Cost	Cost is a policy for router to commit router, to determine the optimal route. Enter one number greater than or equal to 0.

Note:

- The destination field is required to fill in. The format of destination is IPv4 or IPv6.
- The address of gateway or the type of interface can chose one or both to fill in the field.

The status tab shows the information from the settings of static route.

➤ Static Route

Mode Off On

Settings
Status

#	Destination	Gateway	Interface	Protocol	Cost
1	default	10.9.170.81	SIM#2-APN		
2	10.9.170.80/30		SIM#2-APN	kernel	209
3	10.9.170.81		SIM#2-APN		
4	192.168.1.0/24		LAN	kernel	
5	fe80::/64		eth0	kernel	256
6	fe80::/64		LAN	kernel	256
7	fe80::/64		eth1	kernel	256
8	fe80::/64		SIM#2-APN	kernel	256

Reset
Apply

11.2 Policy Route

This section allows user to setup the policy route and check the status of policy route settings. Policy routing works on the activated interfaces only, but disabled on deactivated interfaces automatically.

Add Policy Route - Add
✕

Mode Disable Enable

Name required

Source(IP/MASK) required ex: 192.168.1.20/32

Destination(IP/MASK) required ex: 10.10.1.20/32

Then

Gateway

Outgoing Interface

New

Modify

Reset

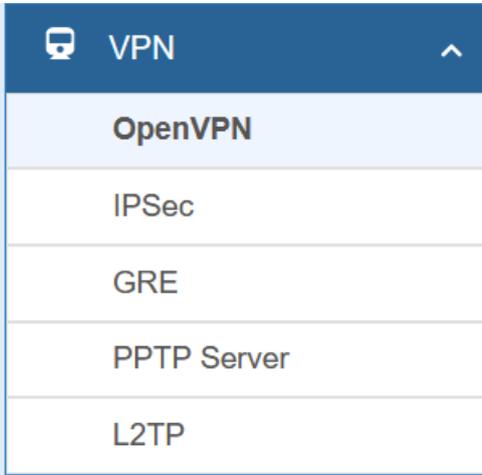
Apply

OK

IP Routing > Policy Route	
Item	Description
Mode	Enable or disable the policy route function.
Settings	
Mode	Enable or disable the selected policy route entry.
Name	Set up each name for your running host or network.
Source(IP/MASK)	Fill in the source of a specific IP/MASK from network.
Destination(IP/MASK)	Fill in the destination of a specific IP/MASK from network.
Gateway	Fill in the gateway address of your router.
Outgoing Interface	Select the outgoing interface.

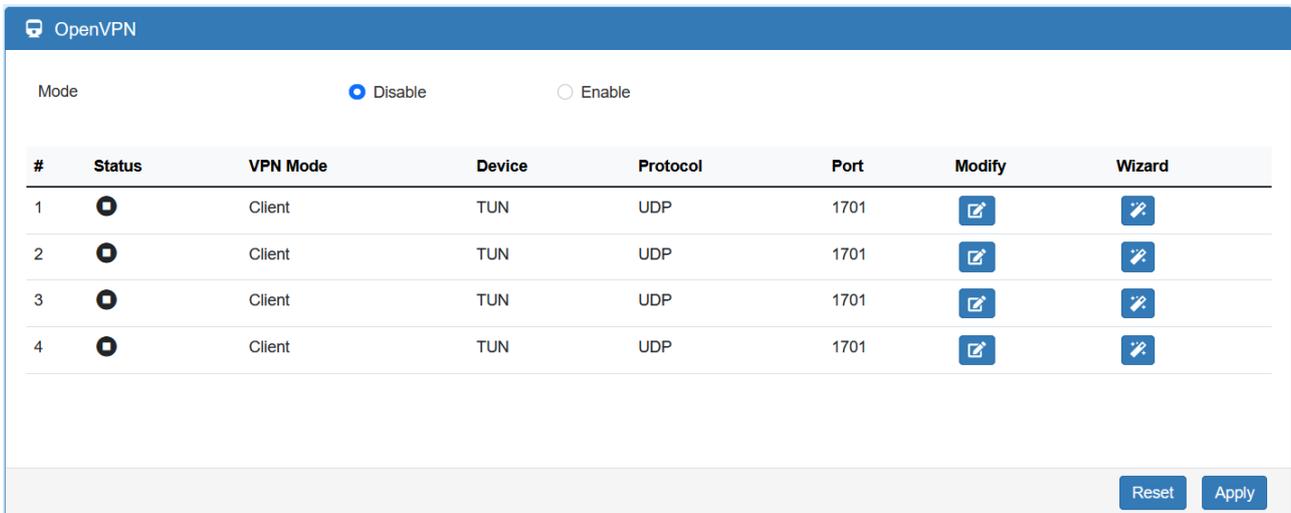
12 Web Menu Item > VPN

This section allows you to configure OpenVPN, IPsec, GRE, PPTP Server, and L2TP.



12.1 OpenVPN

This section allows you to set up the connection of OpenVPN. The default mode is Disable. From **Log** tab, the interface will show the status of connection to make you follow the situation whenever it is successful or fail connection.



11.1.1 OpenVPN Common Setting

- (1) Click  button to edit OpenVPN Connection.

(2) From **Setting** tab, you can set up the connection of OpenVPN.

OpenVPN Connection - Edit #1
✕

Mode	<input checked="" type="radio"/> Disable	<input type="radio"/> Enable	
VPN Mode	<input type="radio"/> Server	<input checked="" type="radio"/> Client	<input type="radio"/> Custom
VPN Type	<input checked="" type="radio"/> Roadwarrior	<input type="radio"/> Bridging	LAN/VLAN#1 ▼
Status	<input checked="" type="radio"/> Idle		
TLS Mode	<input checked="" type="radio"/> Disable	<input type="radio"/> Enable	
Cipher	BF-CBC ▼		
IPv6 Mode	<input checked="" type="radio"/> Disable	<input type="radio"/> Enable	
Device	<input checked="" type="radio"/> TUN	<input type="radio"/> TAP	
Protocol	<input checked="" type="radio"/> UDP	<input type="radio"/> TCP	
Port	1701		
VPN Compression	<input checked="" type="radio"/> Disable	<input type="radio"/> Enable	
Authentication	Certificate ▼		

(3)

VPN > OpenVPN > Setting	
Item	Description
Mode	Turn on/off OpenVPN to select Disable or Enable.
VPN Mode	Server: Tick to enable OpenVPN server tunnel. Client: Tick to enable OpenVPN client tunnel. The default is Client. Custom: This option allows user to use the .ovpn configuration file to set up VPN tunnel quickly with third-party server or use the OpenVPN advanced options to be compatible with other servers.
VPN Type	Roadwarrior (default) Bridging: Bridging the VPN tunnel and LAN/VLAN
Status	Display the status of OpenVPN.
TLS Mode	Select from Disable or Enable for data security. The default is Disable.
Cipher	The OpenVPN format of data transmission.
IPv6 Mode	Select from Disable or Enable. The default is Disable.
Device	Select from TUN or TAP. The default is TUN.
Protocol	Select from UDP or TCP Client that depends on the application. The default is UDP.
Port	Enter the listening port of remote side OpenVPN server.

VPN Compression	Select Disable or Enable to compress the data stream. The default is Disable.
Authentication	Select from two different kinds of authentication ways: Certificate or pkcs#12 Certificate. The pkcs#12 option is only available on the VPN client mode.

11.1.2 OpenVPN Client Setting

Select option “**Client**” from VPN Mode, and this section allows you configure the **OpenVPN client** and authentication files.

The files can import by clicking  and the file should download from OpenVPN server.

Client

Server Address

Route Client Networks Off On

Local Network

Network

Netmask

NAT

1:1 NAT Off On

Client - Security

Root CA

Cert

Key

P12

VPN > OpenVPN > Client VPN Mode	
Item	Description
Client	
Server Address	Fill in WAN IP of OpenVPN server.
Route Client Networks	This setting needs to match the server side. When enabled, the cellular router will auto apply the properly routing rules.
Local Network	
Network	The local network exported by OpenVPN. When keeping this option blank, the OpenVPN will export the LAN network automatically.
Netmask	The local netmask exported by OpenVPN. When keeping this option blank, the OpenVPN will export the LAN netmask automatically.
NAT	
1:1 NAT	Tick to enable NAT Traversal for OpenVPN. This item must be enabled when the router under NAT environment. When two routers' LAN Subnet are same and create OpenVPN tunnels, this function should turn on.
Client-Security	
Root CA	The Certificate Authority file of OpenVPN server, which can download from OpenVPN server.
Cert	The certification file is for OpenVPN client, which can download from OpenVPN server.
Key	The private key file is for OpenVPN client, which can download from OpenVPN server.
P12	The PKCS#12 file is for OpenVPN client, which can download from OpenVPN server.

11.1.3 OpenVPN Server Setting

Select option “**Server**” from VPN Mode, and this section allows you to configure the **server settings of VPN Mode**.

NAT

1:1 NAT Off On

Server - Server Security

Root CA [Create](#)

Cert, Key [Create](#)

Server - User Security

.ovpn Server Address

User 1 Valid [Create](#)

User 2 Valid [Create](#)

User 3 Valid [Create](#)

User 4 Valid [Create](#)

User 5 Valid [Create](#)

User 6 Valid [Create](#)

User 7 Valid [Create](#)

User 8 Valid [Create](#)

[OK](#)

VPN > OpenVPN > Server VPN Mode	
Item	Description
Server	
VPN Network	The network ID for OpenVPN virtual network.
VPN Netmask	The netmask for OpenVPN virtual network.
Roadwarrior: Route Client Networks	The OpenVPN server will route the client traffic or not. User should fill in the client IP and netmask when this option is enable.
Local Network	
Network	The local network exported by OpenVPN. When keeping this option blank, the OpenVPN will export the LAN network automatically.
Netmask	The local netmask exported by OpenVPN. When keeping this option blank, the OpenVPN will export the LAN netmask automatically.

NAT	
1:1 NAT	Tick to enable NAT Traversal for OpenVPN. This item must be enabled when router under NAT environment. The default is Off.
Server- Server Security	
Root CA	Create Root CA key.
Cert, Key and DH	Create Cert, Key and DH key.
Server- User Security	
User 1 - User 8	According to your requirement, you can create different kinds of user security key from User 1 to User 8.

11.1.4 Set up OpenVPN Custom

This section helps you use the .ovpn configuration file to set up OpenVPN tunnel quickly with third-party server or use the OpenVPN advance options to be compatible with other servers.

OpenVPN Connection - Edit #1
✕

Mode Disable Enable

VPN Mode Server Client Custom

Custom Config

Username

Password

Status Idle

VPN > OpenVPN > Custom VPN Mode	
Item	Description
Mode	Enable or disable the selected OpenVPN connection.
VPN Mode	Select the custom mode.
Custom Config	Import OpenVPN configuration with “.ovpn” file.
Username	Fill in the username if the imported file has already set up the username.
Password	Fill in the password if the imported file has already set up the password.
Status	Display the connection status of OpenVPN, such as IP address and the connected time.

12.2 IPsec

This section allows you to set up IPsec Tunnel. The setting has four tags, Connections, Authentication IDs, X.509 Certificates, and CA Certificates.

For the IPsec connection which be authenticated by **pre-shared key**, it only need to setup the **Connections** and **Authentication IDs**. For the IPsec connection which be authenticated by **RSA or TLS**, the settings must cover the four parts.

Mode Disable Enable

Type Policy-based Route-based

VPN > IPsec > General setting	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Type	Select from Policy-based or Route-based. The default is Policy-based. Policy-based: transmit traffic that meet the IPsec phase 2 local/remote subnet. Route-based: transmit traffic that match routing table.

11.2.1 IPsec > Connections

This section provides the information of the IPsec connections. Each connection will show the **State**, **IKE information** and **Tunnel information**. In the default setting, the list of connections is empty. You can create the new connection by clicking **New** button.

The screenshot shows the IPsec configuration page. At the top, there are radio buttons for Mode (Disable, Enable) and Type (Policy-based, Route-based). Below this are tabs for Connections, Authentication IDs, X.509 Certificates, CA Certificates, and Advance. A legend lists connection states: IPsec SA active and link up (green check), Only IPsec SA active (yellow warning), Connecting (grey loading), IPsec SA inactive (red X), and Disabled (black circle). A 'New' button is in the bottom right. Below the legend is a table with columns: #, Name, State, IKE information, Tunnel information, and Modify.

(1) IPsec Phase 1 Setting

✕

Phase 1

Mode Disable Enable

Name

Protocol

Auth Type

Encryption

Hash

DH Group

Lifetime

Local Host

Local ID

Remote Host

Remote ID

VPN > IPsec > Connections > Phrase 1 setting	
Item	Description
Mode	Enable or disable the selected IPsec connection.
Name	Short name or description.
Protocol	Select from IKEv1 or IKEv2. The default is IKEv1.
Auth Type	Select from PSK (default), RSA, EAP-TLS. (Note: The EAP-TLS is for IKEv2 only.)
Encryption	The encryption algorithm. Select from AES128 (default), AES192, AES256 or 3DES.
Hash	The integrity algorithm. Select from MD5, SHA1 (default) or SHA256.
DH Group	The Diffie Hellman Group. Select from 1(768 bit), 2(1024 bit), 5(1536 bit) (default), 14(2048 bit), 15(3072 bit), 16(4096 bit), 17(6144 bit) or 18(8192 bit).
Lifetime	The length of the keying channel of a connection. Select from 30 minutes, 1 hour, 2 hours, 3 hours, 6 hours, 12 hours or 24 hours.

Local Host	The IP address of the router's public network interface. If this value is blank, the connection will automatically detect the correct IP address.
Local ID	The identification for authentication on local peer. Select from the created authentication IDs or empty.
Remote Host	The IP address of the peer gateway's public network interface. If this value is blank, the connection will act the server role to wait the incoming request.
Remote ID	The identification for authentication on remote peer. Select from the created authentication IDs or empty.

(2) IPsec Phase 2 Setting

Phase 2

Protocol	ESP
Encryption	AES128
Hash	SHA1
DH Group	5 (1536 bit)
Lifetime	3 hours
Local Subnet	
Remote Subnet	
Service	any

VPN > IPsec > Connections > Phase 2 setting	
Item	Description
Protocol	ESP supported only.
Encryption	The encryption algorithm. Select from AES128 (default), AES192, AES256 or 3DES.
Hash	The integrity algorithm. Select from MD5, SHA1 (default) or SHA256.
DH Group	The Diffie Hellman Group. Select from 1(768 bit), 2(1024 bit), 5(1536 bit) (default), 14(2048 bit), 15(3072 bit), 16(4096 bit), 17(6144 bit) or 18(8192 bit).
Lifetime	The length of a particular instance of a connection. Select from 30 minutes, 1 hour, 2 hours, 3 hours, 6 hours, 12 hours or 24 hours.

Local Subnet	<p>The private subnet behind the router.</p> <p>The available formats are A.B.C.D, A.B.C.D/M, A.B::C.D or A.B::C.D/M</p> <p>If this value is blank, the connection will set it as the “Local Host” of Phase 1 setting.</p> <p><i>Note:</i> This option only work on Policy-based IPsec VPN type.</p>
Remote Subnet	<p>The private subnet behind the peer gateway.</p> <p>The available formats are A.B.C.D, A.B.C.D/M, A.B::C.D or A.B::C.D/M</p> <p>If this value is blank, the connection will set it as the “Remote Host” of Phase 1 setting.</p> <p><i>Note:</i> This option only work on Policy-based IPsec VPN type.</p>
Service	<p>Restrict the VPN traffic to the particular protocol only.</p> <p>Select from the Any, TCP, UDP or L2TP.</p>

(3) IPsec Advance Setting

Advance

DPD interval (s)

DPD retry

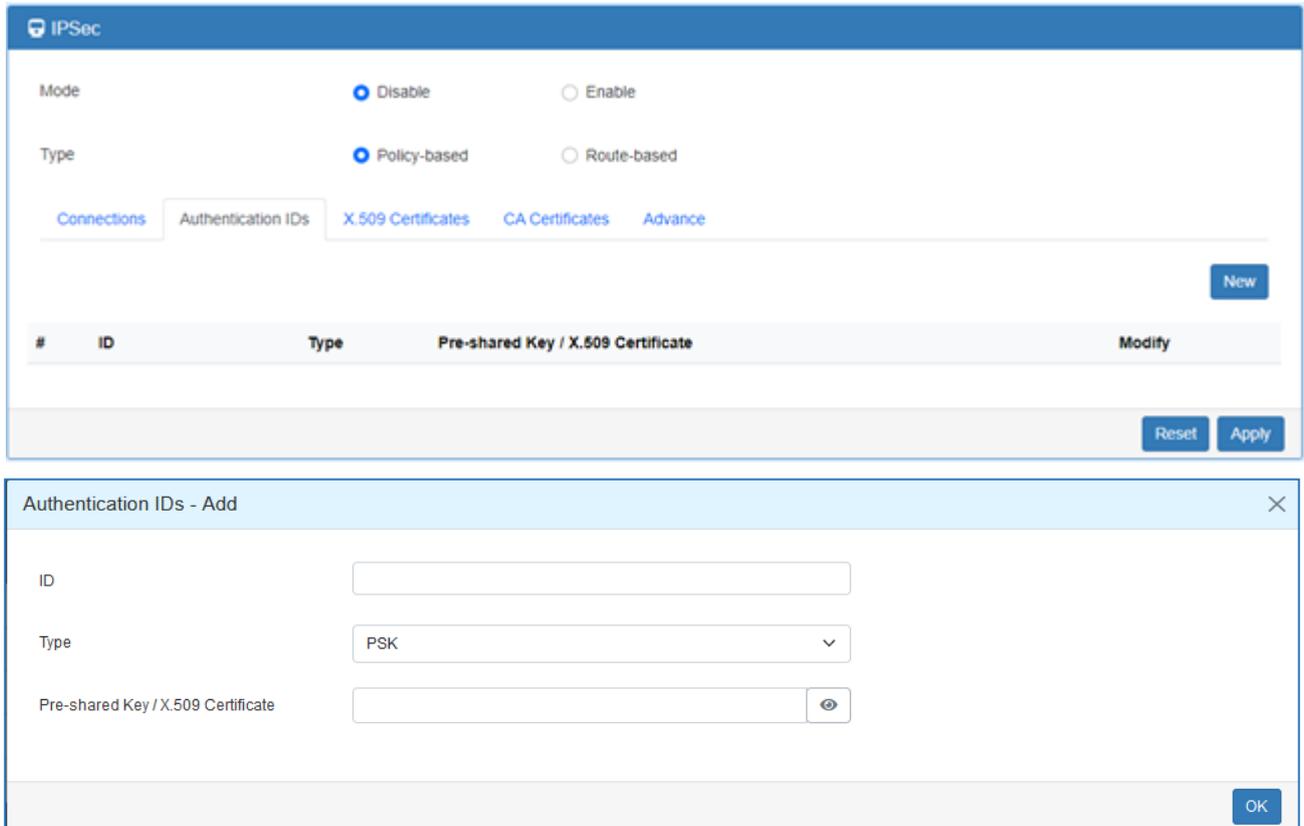
Force NAT-T (Only for IKEv2) ▼

VPN > IPsec > Connections > Advance Setting	
Item	Description
DPD interval	<p>The period time interval to detect dead peers.</p> <p>The default is 30 seconds.</p>
DPD retry	<p>The max number of retry of dead peer detection.</p> <p>The default is 5 times.</p>
Force NAT-T (Only for IKEv2)	Enable or disable the NAT-T for selected IPsec connection.

11.2.2 IPsec > Authentication IDs

This section provides the authentication ID set to authenticate the IPsec connections.

In the default setting, the list of authentication ID is empty. You can create the new authentication ID by clicking the **New** button.



VPN > IPsec > Authentication IDs	
Item	Description
ID	The identification for authentication. It works with PSK type only.
Type	Select from PSK or RSA. The default is PSK. PSK: Use the pre-shared key to authenticate the connection. RSA: Use the certificate to authenticate the connection.
Pre-shared Key / X.509 Certificate	The X.509 certificate for authentication. The certificate is generate or import by X.509 Certificates section.

According to the above options, there are some combinations to authenticate the IPsec connection.

VPN > IPsec > Authentication IDs				
#	ID	Type	Pre-shared Key / X.509 Certificate	Comment
1		PSK	password	The default password for the PSK connections.
2	remote.ipsec	PSK	2wsx#EDC	The password only for the PSK connection with remote.IPsec ID. Normally, this case is use to authenticate peer gateway.
3	local.ipsec	PSK		The identification for the connection. Normally, this case is use to announce the ID of the router.
4	test	RSA	created X.509	The ID field will be omitted, and use the common name (CN) of X.509 as the ID field.

11.2.3 IPsec > X.509 Certificates

This section provides the certificates setting which is use by IPsec authentication ID.

Each certificate will show the **State** and **Subject** information.

IPSec

Mode Disable Enable

Type Policy-based Route-based

Connections Authentication IDs X.509 Certificates CA Certificates Advance

- : Generated
- : Cert or Key is missed
- : Generating
- : Waiting Apply
- : Get Information
- : Download File

New

#	State	Subject	Cert	Key	Modify
1					

Reset Apply

X.509 Certificates - Edit #1

Cert

Key

Country Name (C)

State (ST)

Location, e.g. city (L)

Organization Name (O)

Organization Unit Name (OU)

Common Name (CN)

E-mail

Generate Certificate

OK

11.2.4 IPsec > CA Certificates

This section provides the CA certificates setting which could check whether the X.509 certificate is valid or not.

There is one self-signed CA (generated by the router), and it supports the user import the self-signed CAs to the router. The self-signed CA will help the router to verify the self-signed X.509 certificate, which is import in X.509 Certificates section.

Each CA certificate will show the **State** and **Subject** information and provide the controlling buttons to let user could download or edit the certificate / key files.

IPSec

Mode Disable Enable

Type Policy-based Route-based

Connections Authentication IDs X.509 Certificates CA Certificates Advance

- : Generated
- : Generating
- : Waiting Apply
- : Get Information
- : Download File

#	State	Subject	Cert	Modify
	Self-signed CA			

Add CA certificate

#	State	Subject	Cert	Modify
---	-------	---------	------	--------

Reset Apply

Certificate Generation

There are two kinds of certificate generated by router, one is self-signed CA, the other is X.509.

To generate the self-signed CA certificate:

1. Navigate to [CA Certificates](#) tab.
2. Click the  edit button to navigate the **Certificate Setting** page.
3. Fill up the information of the CA certificate.
4. Click the **Generate Certificate** button and **OK**.
5. Click the **Apply** button to apply the changes.

To generate the X.509 certificate:

1. Make sure the self-signed CA certificate generated.
2. Navigate to [X.509 Certificates](#) tab.
3. Add the new X.509 certificate by **New** button. (If it's not existed.)
4. Click the Edit button to navigate the **Certificate Setting** page.
5. Fill up the information of the X.509 certificate.
6. Click the **Generate Certificate** button and **OK**.
7. Click the **Apply** button to apply the changes.

Certificate Setting

CA Certificates - Edit ✕

Country Name (C)	<input type="text"/>
State (ST)	<input type="text"/>
Location, e.g. city (L)	<input type="text"/>
Organization Name (O)	<input type="text"/>
Organization Unit Name (OU)	<input type="text"/>
Common Name (CN)	<input type="text"/>
E-mail	<input type="text"/>





VPN > IPsec > CA Certificates	
Item	Description
Country Name	The 2-letter country code. e.g. US This option is required for certificate generation.
State	The state name. e.g. Some-State
Location	The location name. e.g. city-name
Organization Name	The organization name. e.g. company-name This option is required for certificate generation.
Organization Unit Name	The organization unit name.
Common Name	The host name associated with the certificate. e.g. example.com This option is required for certificate generation.
E-mail	The maintainer's E-mail.

Certificate Importing

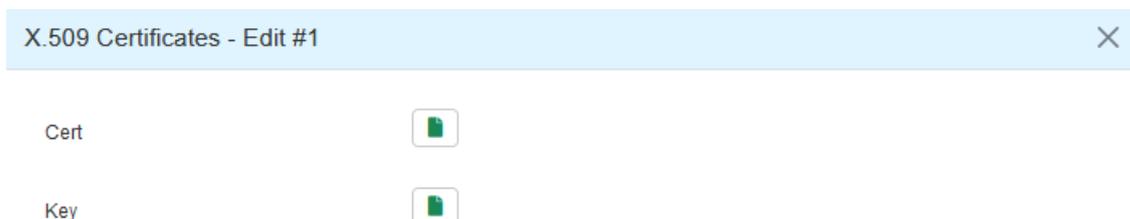
Same as the **Certificate Generation**, the router supports the CA and X.509 certificate importing.

To import the CA certificate:

1. Navigate to [CA Certificates](#) tab.
2. Click the [Add CA certificate](#) button.
3. Select the CA certificate file from browser window.
4. When the file be selected and everything all right, the newly CA certificate will show the CA certificate list with **Imported** state.

To import the X.509 certificate:

1. Navigate to [X.509 Certificates](#) tab.
2. Click the [+ Add X.509](#) button. The list will pop up the blank X.509 entry.
3. Click the [Cert Import](#) button.
4. Select the X.509 certificate file from browser window.
5. When the file be selected and everything all right, the state should be **Cert or Key is missed**.
6. Click the **Key Import** button.
7. Select the X.509 key file from browser window.
8. When the state shown **Imported**, the importing procedure is completed.



12.3 GRE

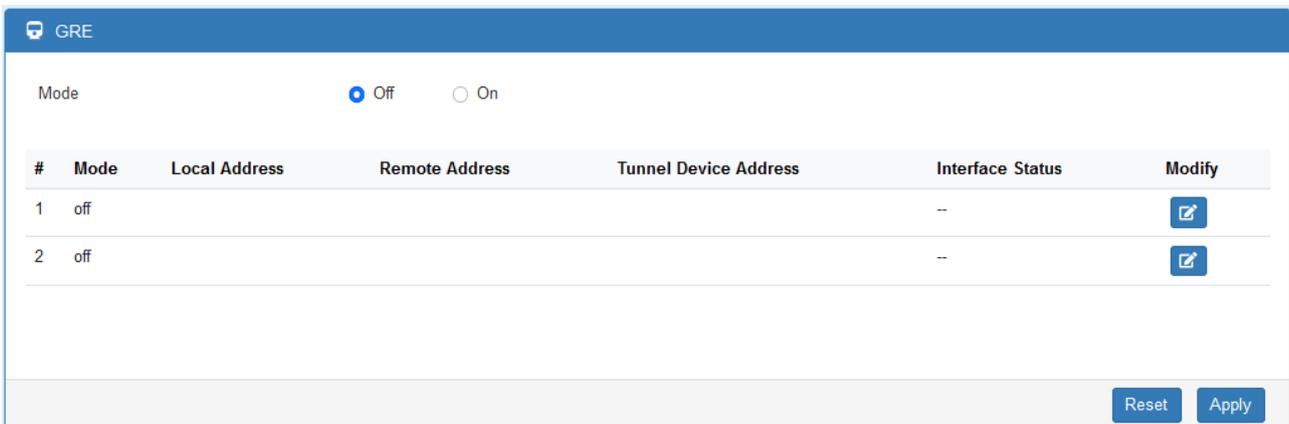
This section allows you to set **GRE configuration**. The default mode is off.

Generic Routing Encapsulation (GRE) is one of the available tunneling mechanisms which uses IP as the transport protocol and can be used for carrying many different passenger protocols. The tunnels behave as virtual point-to-point links that have two endpoints identified by the tunnel source and tunnel destination addresses at each endpoint.

- GRE Tunnel interface comes up as soon as it is configured.
- Local endpoint does not bring the interface down if the remote endpoint is unreachable.
- No way to determine problems in the intervening network.
- Keepalives are used to solve this issue.

The GRE Tunnel Keepalive feature provides the capability of configuring keepalive packets to be sent over IP-encapsulated GRE tunnels. You can specify the rate at which keepalives will be sent and the number of times that a device will continue to send keepalive packets without a response before the interface becomes inactive. GRE keepalive packets may be sent from both sides of a tunnel or from just one side.

There are two entries for user to configure, please press Edit  button.



#	Mode	Local Address	Remote Address	Tunnel Device Address	Interface Status	Modify
1	off				--	
2	off				--	

Setup the GRE connection by clicking Edit button.

GRE Entry - Edit #1
✕

Mode Off On

Device SIM#1-APN ▼ bind the tunnel to the device

Local Address

Remote Address

Tunnel Device Address

Tunnel Device Address Prefix

Use Tunnel Key Off On

Tunnel Key Number

OK

VPN > GRE	
Item	Description
Mode	Enable or disable the selected GRE connection.
Device	Select the interface that GRE should be applied
Local Address	Set local address of the GRE tunnel.
Remote Address	Set remote address of the GRE tunnel.
Tunnel Device Address	Set IP address of this GRE tunnel device.
Tunnel Device Address Prefix	Set Prefix of the Tunnel Device Address.
Use Tunnel Key	Whether to use the key for identifying an individual traffic flow within a tunnel.
Tunnel Key Number	The number of the tunnel key; default is '1234'.

12.4 PPTP Server

This section provides 2 sub configurations, including General Configuration and Clients Configuration.

(1) General Configuration

PPTP Server

General Clients

Mode Off On

Auth PAP CHAP MS-CHAP MS-CHAPv2

Server Address

Client Address Range ~

Reset Apply

VPN > PPTP Server > General	
Item	Description
Mode	Enable or disable the PPTP Server function.
Auth	Select the authentication type.
Server Address	This IP address is use as tunnel IP at server site.
Client Address Range	A list of IP addresses to assign to remote PPTP clients.

PPTPD Client - Add

Mode Off On

Username required

Password

OK

(2) Clients Configuration

PPTP Server

General Clients

New

#	Mode	Username	Modify
1	on	test	 

Reset Apply

VPN > PPTP Server > Clients	
Item	Description
Mode	Enable or disable the selected account.
Username	The username of this client.
Password	The password of this client.

12.5 L2TP

This section allows you to set up L2TP and provides three modes for configuration, including Off, Server, and Client Mode.

(1) General Mode: The default mode is Off as shown as below.

L2TP

Mode Off Server Client

Reset Apply

(2) Server Mode:

Auth PAP CHAP MS-CHAP MS-CHAPv2

Local IP

Remote begin IP

Remote end IP

User List New

#	Username	Modify

Reset Apply

User List - Add ✕

Username ⓘ
required

Password 👁

OK

VPN> L2TP > Server Mode	
Item	Description
Mode	Select from Off or On to set the client setting.
Auth	The authentication method for L2TP connection. Available options: PAP, CHAP, MS-CHAP, MS-CHAPv2
Local IP	The virtual IP for L2TP server.
Remote begin IP	The begin address of L2TP client's IP pool.
Remote end IP	The end address of L2TP client's IP pool.
New	Create a new user account for connecting with server.
Username	The username for L2TP client.
Password	The password for L2TP client.

13 Web Menu Item > Firewall

This section allows you to configure Basic Rules, Port Forwarding, DMZ, IP Filter, MAC Filter, URL Filter, NAT and IPS.



13.1 Basic Rules

This section allows you to set the Basic Rules configuration.



Firewall > Basic Rules	
Item	Description
WAN Ping Blocking	Check IPv4 or IPv6 for blocking

13.2 Port Forwarding

This section allows you to set up **Port Forwarding** and click  edit button to configure.

Port Forwarding

Mode Disable Enable

#	Mode	Description	Protocol	Modify
1	Disable	ssh	TCP	
2	Disable		TCP	
3	Disable		TCP	
4	Disable		TCP	
5	Disable		TCP	
6	Disable		TCP	
7	Disable		TCP	
8	Disable		TCP	
9	Disable		TCP	
10	Disable		TCP	
11	Disable		TCP	
12	Disable		TCP	
13	Disable		TCP	
14	Disable		TCP	
15	Disable		TCP	
16	Disable		TCP	

Port Forwarding Entry - Edit #1

Mode Disable Enable

Description

Protocol TCP UDP All

Source Port Begin

Source Port End

Destination IP

Destination Port Begin

Destination Port End

Firewall > Port Forwarding

Item	Description
Mode	Enable or disable the selected port forwarding entry.
Description	Describe the name of Port Forwarding.
Protocol	Select from UDP or TCP Client, which depends on the application.
Source Port Begin	Fill in the beginning of source port.
Source Port End	Fill in the end of source port.
Destination IP	Fill in the current private destination IP.
Destination Port Begin	Fill in the beginning of private destination port.
Destination Port End	Fill in the end of private destination port.

13.3 DMZ

This section allows you to set the DMZ configuration.

Firewall > DMZ	
Item	Description
Mode	Enable or disable the DMZ function.
Host IP Address	Fill in your Host IP Address.

13.4 Management IP

This section allows user to setup a management IP that is able to access the device from LAN or WAN side. This IP has higher management permissions than firewall settings.

Firewall > Management IP	
Item	Description

Management IP Address	Fill in your management IP Address.
-----------------------	-------------------------------------

13.5 ACL

This section allows managing access to the router's own services.

Service Port

Config

Status

Mode Off On

New

#	Action	Direction	Protocol	Port	Modify

Reset
Apply

Entries - Add
✕

Action

Direction

Protocol

Source IP

Example:

- 192.168.0.123
- 192.168.1.0/24
- 192.168.1.0/255.255.255.0
- 192.168.1.1-192.168.1.123
- 2607::f0d0:1002:51::4
- 2607::f0d0:1002:51::0/64
- 2607::f0d0:1002:51::4-2607::f0d0:1002:51::aaaa

Dest. Port

Example:

- 1234
- 1234-5678

OK

Firewall > Service Port	
Item	Description
Mode	Enable or disable the service port function.
Action	Select the action for selected entry.
Direction	Select the direction of traffic for selected entry.
Protocol	Select the protocol type.
Source IP	Enter the source IP, 0.0.0.0 means any.

Destination Port	Enter the service port number.
------------------	--------------------------------

13.6 IP Filter

This section allows you to configure IP Filter. After clicking  button, you can edit your IP protocol, source/port and destination/port. The default is **Disable** mode and **Black** list.

IP Filter

Warning: All existing connections will be dropped after applying.

Mode Disable Enable

List Black White

(Warnig: White List will block device services, enable them in 'Service Port'.)

Black List

#	Mode	Protocol	Source / Port	Destination / Port	Modify
1	Disable	All	0.0.0.0 --	0.0.0.0 --	
2	Disable	All	0.0.0.0 --	0.0.0.0 --	

Black List: When Black List selected, all specified IP address/port are blocked.

White List: When White List selected, all specified IP address/port are accepted.

Edit Black/White List

- (1) Click  button to edit Black/White list.
- (2) The default is **Disable** mode as the following interface (Black/White).

IP Filter(Black List) - Edit #1
✕

Mode Disable Enable

Protocol All ICMP TCP UDP

Source IP

Example:

- 192.168.0.123
- 192.168.1.0/24
- 192.168.1.0/255.255.255.0
- 192.168.1.1-192.168.1.123
- 2607:f0d0:1002:51::4
- 2607:f0d0:1002:51::0/64
- 2607:f0d0:1002:51::4-2607:f0d0:1002:51::aaaa

Source Port

Example:

- 1234
- 1234:5678:

Destination IP

Destination Port

Firewall > IP Filter	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Protocol	Select from All, ICMP, TCP or UDP.
Source IP	Fill in your source IP address.
Source Port	Fill in your source port.
Destination IP	Fill in your destination IP address.
Destination Port	Fill in your destination port.

- (3) When selecting Enable Mode, the protocol is TCP. The source IP has IPv4 and IPv6 setting formats.
- (4) For Source IP, there are three types to input your source IP that depends on your requirement, including single IP, IP with Mask or giving a range of IP. The following table provides some examples.

Firewall > Edit IP Filter > Source IP			
IP Format	Single IP	IP with Mask	Ranged IP
IPv4	192.168.0.123	192.168.1.0/24 192.168.1.0/255.255.255.	192.168.1.1-192.168.1.123
IPv6	2607:f0d0:1002:51::4	2607:f0d0:1002:51::0/64	2607:f0d0:1002:51::4- 2607:f0d0:1002:51::aaaa

Note: Setting up a range of IP, please use – hyphen symbol to mark your ranged IP.

(5) For Source Port, there are two types to input your source port that depends on your requirement, including single port (e.g.1234) or giving a range of ports (e.g.1234:5678).

Note: Setting up a range of source ports, please use: colon symbol to mark your ranged ports.

13.7 MAC Filter

This section allows you to set up MAC Filter. After clicking  button, you can edit your MAC address.

MAC Filter

Mode Disable Enable

List Black White

Warning: All existing connections will be dropped after apply

Black List

#	Mode	MAC Address	Modify
1	Disable		
2	Disable		
3	Disable		
4	Disable		
5	Disable		
6	Disable		

MAC Filter(Black List) - Edit #1

Mode Disable Enable

MAC Address

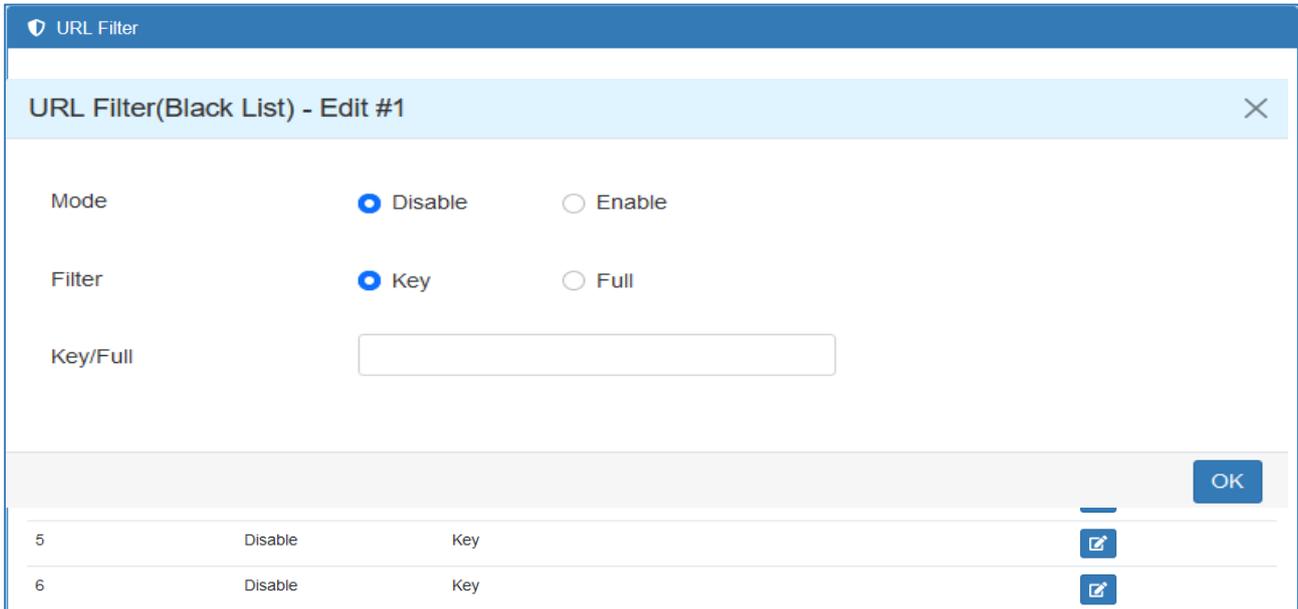
OK

Service > MAC Filter	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
MAC Address	Fill in your MAC address.

Note: Setting up MAC address, please use ":" colon symbol (e.g. xx : xx : xx : xx) or "-" hyphen symbol to mark (e.g. xx - xx - xx - xx).

13.8 URL Filter

This section allows you to set up URL Filter. After clicking  button, you can edit the type of filter and information.



URL Filter(Black List) - Edit #1			
Mode	<input checked="" type="radio"/> Disable	<input type="radio"/> Enable	
Filter	<input checked="" type="radio"/> Key	<input type="radio"/> Full	
Key/Full	<input type="text"/>		
			OK
5	Disable	Key	
6	Disable	Key	

Note: Please not include “https://” or “http://” for the URL address in the **Full** Filter.

Firewall > URL Filter	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Filter	Select from Key or Full. The default is Key.
Key / Full	Fill in your Key / Full information.

13.9 NAT

This section allows you to set NAT configuration.

When NAT mode is **Enable**, the router will replace the source private IP address by its Internet public address for outgoing packets, and replace the destination Internet public address by private IP address for incoming packets.

When NAT mode is **Disable**, the router will send the source LAN private IP address for outgoing packets and allow to receive the destination LAN private IP address for incoming packets.

NAT

Mode Disable Enable

Reset Apply

13.10 IP Passthrough

Most common in ISP-provided consumer devices is half bridge mode

In this mode, the device handles authentication (the login/password of your Internet contract) and encapsulation, and it will duplicate the WAN IP address from the ISP to the downstream device.

IP Passthrough, makes the router/modem pass the IP assigned from the ISP to the attached downstream device.

It can be using DHCP to pass the IP address(and DNS server) that has been assigned to a PPP interface by an ISP, to another device running a DHCP client.

IP Passthrough

Mode Off On

WAN Interface

LAN Interface

DHCP

DHCP Mode

Static MAC Address

DHCP Lease Minutes

Management Port Entries

#	Mode	Protocol	Port	Description	Modify
1	Off	TCP	443	HTTPS	<input type="checkbox"/> <input type="checkbox"/>
2	Off	TCP	8022	SSH	<input type="checkbox"/> <input type="checkbox"/>

Reset Apply

Firewall > IP Passthrough	
Item	Description

IP Passthrough	
Mode	Select from Disable or Enable. The default is Disable.
WAN Interface	WAN interface ID, each one represent the related interface
LAN Interface	LAN interface ID, each one represent the related interface
DHCP	
DHCP Mode	Select the Service Static or Dynamic DNS.
Static MAC Address	Fill in your Static MAC address.
DHCP Lease	Time in minutes that will be assigned to a lease for DHCP client's address.
Management Port Entries	
Mode	Select from off or on. The default is off.
Protocol	Select from UDP or TCP Client which depends on the application. The default is UDP.
Port	Enter the listening port of remote side.
Description	Fill in the name of HTTPS or SSH
Modify	Modify Management Port Entries

13.11 IPS

This section allows you to set IPS configuration. IPS prevents the system from being attacked by the Internet.

The system allows user to limit the max incoming connection number from WAN per source IP address to prevent system resource exhausted. Also, the system allows to limit the max incoming connection retry number during a specific time period from WAN per source IP address to prevent too many unexpected connections retry event from causing system busy.

▶
IPS(Intrusion Prevention System)

Mode Off On

Per IP Address

Total allow incoming connection number

Max incoming connection retry number during seconds

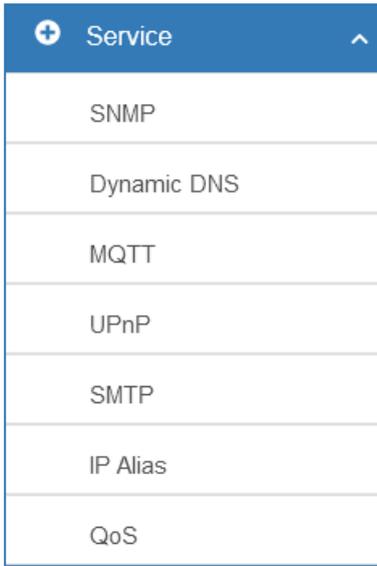
Reset
Apply

Firewall > IPS	
Item	Description

Mode	Turn on / off IPS function (default: Off)
Total allow incoming connection number	Select the checkbox to enable or disable the function. The default number is 10.
Max incoming connection retry number	Select the checkbox to enable or disable the function. The default number is 20.
Duration time	The default time is 120 seconds.

14 Web Menu Item > Service

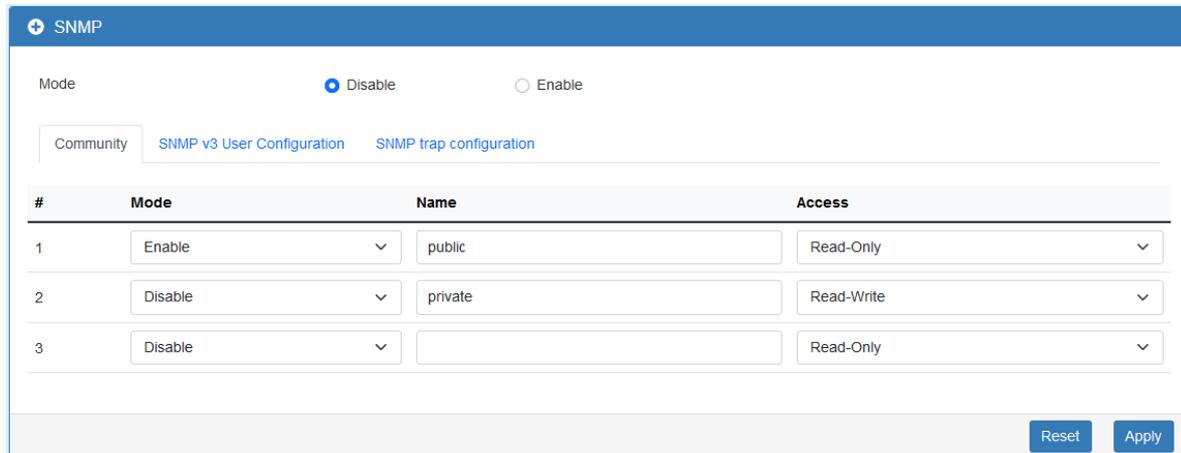
This section allows you to configure SNMP, Dynamic DNS, VRRP, SMTP, IP Alias, and QoS.



14.1 SNMP

This section allows user to configure the SNMP function.

13.1.1 Community

A screenshot of the 'SNMP' configuration page. At the top, there's a 'Mode' section with radio buttons for 'Disable' (selected) and 'Enable'. Below that are three tabs: 'Community' (selected), 'SNMP v3 User Configuration', and 'SNMP trap configuration'. The main area contains a table with columns: '#', 'Mode', 'Name', and 'Access'. There are three rows of configuration. Row 1: #1, Mode: Enable, Name: public, Access: Read-Only. Row 2: #2, Mode: Disable, Name: private, Access: Read-Write. Row 3: #3, Mode: Disable, Name: (empty), Access: Read-Only. At the bottom right, there are 'Reset' and 'Apply' buttons.

Service > SNMP > Community	
Item	Description
Mode	Select from Disable or Enable to configure SNMP.
Community	Configure community setting with three options, including # 1, # 2 and #3.
Mode	Select from Disable or Enable.
Name	Name each community.
Access	Select from Read-Only or Read-Write.

13.1.2 SNMP v3 User Configuration

SNMP

Mode Disable Enable

[Community](#) | [SNMP v3 User Configuration](#) | [SNMP trap configuration](#)

#	Mode	Name	Access
1	Disable		Read-Only
2	Disable		Read-Only
3	Disable		Read-Only

Authentication

#	Mode	Auth Password	Auth Protocol	Privacy Password	Privacy Protocol
1	Auth		MD5		DES
2	Auth		MD5		DES
3	Auth		MD5		DES

[Reset](#) [Apply](#)

For SNMP v3 User Configuration, you need to register authentication and allow a receiver that confirm the packet was not modified in transit. There are three options to set up SNMP v3 Configuration.

Service > SNMP > SNMP v3 User configuration

Item	Description
Mode	Select from Disable or Enable to configure SNMP. The default is Disable.
Name	Fill in your name.
Auth Mode	Select from Authentication or Privacy.
Authentication Password	Fill in your authentication password.
Authentication Protocol	Select from MD5 or SHA.
Privacy Password	Fill in your privacy password.
Privacy Protocol	Select from DES or AES.
Access	Select from Read-Only or Read-Write.

13.1.3 SNMP trap configuration

This section allows you to set up the SNMP trap configuration when you select the **SNMP trap** function from Alarm output of system for your router. With SNMP trap setting, you can know the status of remote device.

+
SNMP

Mode Disable Enable

Community
SNMP v3 User Configuration
SNMP trap configuration

#	Mode	Community Name	Destination
1	Disable <input type="checkbox"/>	public	
2	Disable <input type="checkbox"/>	private	

Reset
Apply

Alarm

Alarm Configuration | Alarm Current Status

Mode Disable Enable

Alarm input SMS VPN disconnect WAN disconnect
 LAN disconnect Reboot

Alarm output SMS E-mail **SNMP trap**
 TR069

SMS/E-mail

for SMS/E-mail only accept [trusted and on duty members](#)

Service > SNMP > SNMP trap configuration	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Community Name	Fill in your community name.
Destination	The destination (domain name/IP) of remote SNMP trap server.

14.2 Dynamic DNS

This section allows you to set up Dynamic DNS.

+ Dynamic DNS

Mode Disable Enable

Service Provider dynv6.com ▼

Host Name

Token ID 👁

Update Period Time (Sec) 2592000

IP Address Selection Internet IP WAN IP

Reset
Apply

Service > Dynamic DNS

Item	Description
Mode	Turn on/off this function to select Disable or Enable. The default is Disable.
Service Provider	Select the Service Provider of Dynamic DNS.
Host Name	Fill in your registered Host Name from Service Provider.
Token ID	Fill in your Token ID from Service Provider.
Host Secret ID	Fill in your Secret ID from Service Provider.
Username	Fill in your registered username from Service Provider.
Password	Fill in your registered password from Service Provider.
Update Period Time (Sec)	Fill in "0" to mean 30 days.
IP Address Selection	Select either Internet IP or WAN IP.

14.3 MQTT

This section allows user to configure the MQTT. It allows the MQTT client to send the message within specific topic or channel. By default, the router does not allow anonymous to read/write the MQTT topic or channel. Thus, you need to create the account with username and password for MQTT client on the web UI.

MQTT

Mode Disable Enable

Port

Manage Users New

#	Username	Modify
---	----------	--------

ACLs New

#	User	Subscribe	Publish	Modify
---	------	-----------	---------	--------

Reset Apply

Service > MQTT	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Port	Fill in the port number of MQTT application.
Manage Users	Enter the priority value from 1 to 254. The larger value has higher priority. The default is 100.
Username	Fill in the username of manage user.
Password	Fill in the password of manage user.
ACLs	Allow to specify what topic should be limited.
User	Select the users and identify their authority to read or write the MQTT topic/channel.
Topic	Name the topic of MQTT message.

14.4 UPnP

This section allows to set up UPnP configuration to select the mode from Disable or Enable. The default UPnP is disabled for the cellular router.

14.5 SMTP

This section provides you to send your email for the server. For instance, the email will be sent to notify when the Alarm has a notification by the server.

Service > SMTP	
Item	Description
Mode	Select from Disable or Enable. The default is Disable.
Server	Enter the domain or IP address of the SMTP server.
Port	There are three ports for SMTP communication between mail servers. Port 25 : Use TCP port 25 without encryption. Port 465 : SMTP connections secured by SSL. Port 587 : SMTP connections secured by TLS.
Username / Password	Fill in your username and password as the same your server.
Test Mail	Enter the mail address for sending test mail.

14.6 IP Alias

This section allows you to set **IP Alias** configuration.

IP Alias is associating more than one IP address to a network interface. With IP Alias, one node on a network can build multiple connections with the network, each serving a different purpose. IP Alias can be used to provide multiple network addresses on a single physical interface.

+ IP Alias

Mode Off On

Entries New

#	Mode	Interface	Addr	Mask	Modify

Reset
Apply

IP Alias Entries - Add
×

Mode Off On

Interface SIM#1-APN ▼

Addr xxx.xxx.xxx.xxx ⓘ

required

Mask 255.255.255.0

OK

Service > IP Alias	
Item	Description
Mode	Select from Off or On to enable the IP Alias.
Entries	View / Modify / Delete the existing entries.
New / Edit IP Alias Entry	Mode: select from Off or On to use or not use this entry. Interface: the interface you want to provide the additional address. IP Address: Enter the IP address. IP Mask: Enter the network mask.

14.7 QoS

QoS (Quality of Service) refers to a network ability to achieve maximum bandwidth and allow minimum bandwidth. It guarantees the minimum and limit the maximum bandwidth class of traffic. The QoS configuration has three parts, including ISP bandwidth, QoS, and Status.

- ISP bandwidth allows user to configure the max bandwidth for upstream of specific WAN interface. Upstream means from LAN to WAN.
- QoS configuration allows user to classify the traffic. Once classified, the traffic will have the guarantee minimum and limit maximum bandwidth.
- Status allows user to monitor the dynamic bandwidth usage.

13.7.1 QoS > Interface Bandwidth

User can assign the Upstream Bandwidth for each interface. The Bandwidth unit is kilobits per second.

To prevent guaranteed traffic loss, the assigned bandwidth is better not to exceed the real bandwidth because the allowable traffic quantity may exceed the real bandwidth.

The screenshot displays the QoS configuration page. At the top, there is a 'Mode' section with radio buttons for 'Disable' (selected) and 'Enable'. Below this is a tabbed interface with three tabs: 'Interface Bandwidth' (selected), 'QoS', and 'Status'. The main content area is divided into four sections: 'WAN Ethernet', 'SIM#1-APN', 'SIM#2-APN', and 'LAN Ethernet'. Each section contains a checked 'Upstream' checkbox and a text input field set to '1000', followed by the unit 'Kbits/s'. At the bottom right of the page, there are 'Reset' and 'Apply' buttons.

13.7.2 QoS > QoS

You can select QoS tab to show an overall view for QoS configuration.

At right side of window, there are three buttons.

- Edit button: It allows you to edit QoS Entry and configure QoS settings.
- Up/Down arrow button: It allows you to adjust priority of the QoS entry. The first QoS entry is the highest priority.

The QoS entry configuration page has two parts for assigning bandwidth, and bandwidth of group IP address.

The screenshot shows the 'QoS' configuration page. At the top, there is a 'Mode' section with radio buttons for 'Disable' (selected) and 'Enable'. Below this are three tabs: 'Interface Bandwidth', 'QoS', and 'Status'. The 'QoS' tab is active, displaying a table with the following columns: '#', 'Mode', 'Name', 'Port', 'IP', 'Rate', and 'Modify'. There are two entries in the table, both with 'Mode' set to 'DISABLE', 'Name' set to 'surfing', and 'Port' set to '0 - 0'. The 'Rate' column shows a dash '-'. The 'Modify' column contains three icons: a pencil (edit), an up arrow, and a down arrow.

The screenshot shows the 'QoS - Edit #1' configuration dialog box. It has a close button (X) in the top right corner. The 'Mode' section has radio buttons for 'Disable' (selected) and 'Enable'. The 'Name' field contains the text 'surfing'. There are three sections for enabling QoS on different interfaces: 'WAN Ethernet', 'SIM#1-APN', and 'SIM#2-APN'. Each section has an 'Enable' checkbox and two input fields for 'Min Rate' and 'Max Rate', both set to '5' and '100' respectively, with 'Kbits/s' units. The 'IPv4v6 Address' section has a dropdown menu set to 'All' and a text input field with the placeholder 'Example: (empty)'. Below this is a red warning icon and text: 'When [RANGE] is selected, the most left different octet would be the specified range. All other parts after the most left different octet would be ignored.' The 'Protocol' section has radio buttons for 'All' (selected), 'TCP', and 'UDP'. The 'Port Begin' field is set to '0' with '(0 : any)' next to it. The 'Port End' field is set to '0'. At the bottom right, there is an 'OK' button.

Service > IP Alias	
Item	Description
Mode	Select from Disable or Enable QoS.
Name	The setting can be edited or deleted the existed entries.

Interface/Min rate(Result)/Max rate	Min Rate: This value guarantees the minimum bandwidth. Max Rate: It is the maximum limited bandwidth.
IPv4v6 Address	Choose four types to set address format, including All, Single, Subnet, and Range.
Protocol	Select the protocol type of traffic.
Port Begin/Port End	Specify the port range of traffic.

13.7.3 QoS > Status

Refresher Setting select the showed content of bandwidth usage by following items:

- Refresh rate: how long the browser will update the showed content once with selected interface.
- Show detail bandwidth for each IP address: show the group IP bandwidth usage.
- Apply Refresh Setting button: press this button to take effect with above new settings.

Data part is the content of bandwidth usage.

+ QoS

Mode Disable Enable

Interface Bandwidth
QoS
Status

Refresher Setting

Update every secs

Data

Please enable this function first

Reset
Apply

15 Web Menu Item > Management

This section provides you to manage the router, set up your administration and know about the status of current software and firmware. In addition, you can backup and restore the configuration.



The image shows a vertical menu titled "Management" with a gear icon and an upward arrow. The menu items are listed in a single column, separated by thin horizontal lines. The items are: Identification, Administration, Contacts / On Duty, SSH, Web, Telnet, Firmware, Configuration, Load Factory, Restart, Schedule Reboot, Fail2Ban, and O'smart.

Management
Identification
Administration
Contacts / On Duty
SSH
Web
Telnet
Firmware
Configuration
Load Factory
Restart
Schedule Reboot
Fail2Ban
O'smart

15.1 Identification

This section allows you to confirm the profile of router, current software, firmware version and system uptime.

Identification	
Active Image Partition	A
Model Name	M331
Host Name	M331
LAN Ethernet MAC Address	00:03:79:00:00:40
Bootloader Version	V100.04
Software Version	V1.00
Software MCSV	0533000110035EE9
Hardware MCSV	0533000110035EE5
Dual Image A MCSV	0533000110035EE9
Dual Image B MCSV	0533000110035EE9
Serial Number	BKLM1234567890
Modem#1 Firmware Version	
IMEI	
Uptime	2:28:23

[Refresh](#)

Management > Identification	
Item	Description
Active Image Partition	Show the active image partition: A or B
Model Name	Show the model name of the cellular router.
Host Name	Show the host name of the cellular router.
LAN Ethernet MAC Address	Show the MAC address of LAN interface.
Bootloader Version	The bootloader version of the device.
Software Version	Show the software version currently running on the device.
Software MCSV	Show the software MCSV of the running firmware.
Hardware MCSV	Show the hardware MCSV of the device.
Dual Image A MCSV	Show the Dual Image A MCSV.
Dual Image B MCSV	Show the Dual Image B MCSV.
Serial Number	Show the product serial number.
Modem#1 Firmware Version	Show the modem firmware version of the device.
IMEI	Show the International Mobile Equipment Identity number.
Uptime	Show the current system uptime.

15.2 Administration

This section allows you to set up the name of system and change your new password. For the Session TTL, you can set up what duration of time will be logout. If you do not need to have this timeout limitation, you can fill in “0” (Zero).

⚙️ Administration

System Setup

Host Name

Session TTL (minutes, 0 means no timeout)

Pop up the setting wizard after logging in if the wizard has not completed.

Account List

Account	Username	Modify
Super User	-	
User #1	user	
User #2		
User #3		

Reset
Apply

Management > Administration	
Item	Description
System Setup	
Host Name	Enter the device's host name.
Session TTL	Minutes (0 means no timeout).
Admin Password	
New Password	Type the password you want to change.
Retype to confirm	Retype the password you want to change.

15.3 Contacts / On Duty

This section allows you to create groups, and add users. For more detailed instruction, please navigate to [System > Alarm](#).

The screenshot shows the 'Contacts / On Duty' interface. At the top, there is a blue header with a gear icon and the text 'Contacts / On Duty'. Below the header, there are two main sections: 'Groups & Duty Schedule' and 'Contacts'. Each section has a 'New' button in the top right corner. The 'Groups & Duty Schedule' section contains a table with columns: '#', 'Group', 'SUN', 'MON', 'TUE', 'WED', 'THU', 'FRI', 'SAT', and 'Modify'. The 'Contacts' section contains a table with columns: '#', 'Name', 'Phone', 'Email', and 'Modify'. At the bottom right of the interface, there are 'Reset' and 'Apply' buttons.

14.3.1 Group

Click the **New** button to create a new group. Then enter the name for the group and select the day that should be applied.

The screenshot shows a dialog box titled 'Group & Duty Schedule - Add'. It has a light blue header with a close button (X) in the top right corner. The dialog contains a 'Group' label followed by a text input field. Below that, there is a 'Day' label followed by seven radio button options: SUN, MON, TUE, WED, THU, FRI, and SAT. At the bottom right of the dialog, there is an 'OK' button.

14.3.2 Contacts

Click the **New** button to create a new user. Enter the user's information and select the group which created by above step.

User - Add
✕

Name

Phone

E-mail

Groups test test2

Please select duty day for every group. The trust and responsible groups can control/receive alarms and SMS.

15.4 SSH

Secure Shell (SSH) allows user to configure system via a secure channel.

⚙
SSH

Mode Disable Enable

LAN Server Port

WAN Server Port

Management > SSH	
Item	Description
Mode	Select from Disable or Enable SSH function.
LAN Server Port	The listen port on LAN interface.
WAN Server Port	The listen port on WAN interface.

15.5 Web

This section allows user to change the HTTP port via HTTP. As long as pressing Apply, the web daemon will restart the new configuration, and you will not see the response at the web browser.

After pressing Apply button, the device will apply immediately and give you some hints "Please use new port to access latter". For example, port 3000.

Management > Web	
Item	Description
HTTP Port	The TCP port listened by HTTP daemon.
HTTPS Port	The TCP port listened by HTTPS daemon.

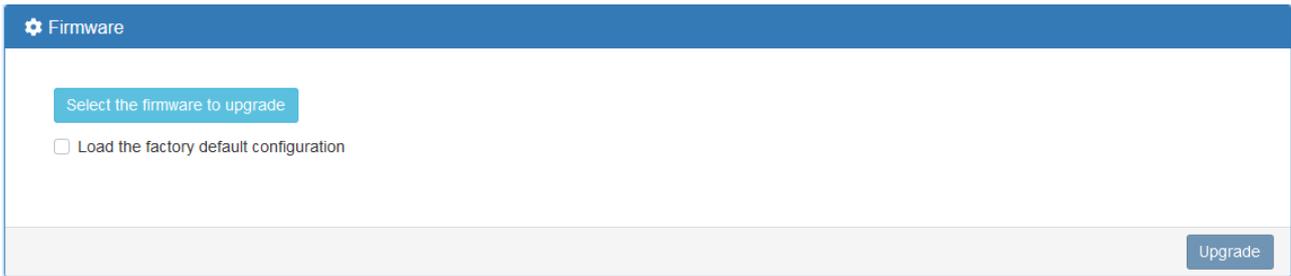
15.6 Telnet

This section allows user to choose whether offer the telnet via LAN/WAN. Default is disale.

Management > Telnet	
Item	Description
LAN	Whether or not offer the telnet service.
WAN	Whether or not offer the telnet service.

15.7 Firmware

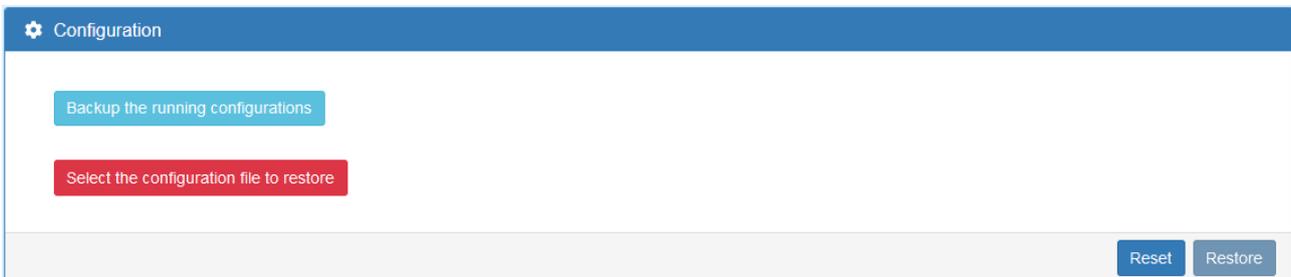
This section provides you to upgrade the firmware of the device.



- (1) Click **Select the firmware to upgrade** button to choose your current firmware version in your PC.
- (2) Select **Upgrade** button to update.
- (3) After upgrading successfully, the device will reboot automatically. The configuration will reset to factory default after upgrading when “Load the factory default configuration” checked.

15.8 Configuration

This section supports you to export or import the configuration file.



- (1) Click **Backup the running configurations** button to export your current configurations.
- (2) Click **Select the configuration file to restore** button to import the configuration file.

15.9 Load Factory

This section supports you to load the factory default configuration and restart the device immediately. You can click the **Load Factory and Restart** button.

Load Factory

Load the factory default configuration and restart the device immediately

Load Factory and Restart

15.10 Restart

This section allows you to click **Restart** button to restart immediately.

Restart

Restart the device immediately

Restart

15.11 Schedule Reboot

The setting allows you to schedule the reboot time regularly.

Schedule Reboot

Mode Off On

Schedule

Type Interval

minutes (30 ~ 1440)

Per Day

Time :

Per Week

Day (0 or 7 is Sunday)

Time :

Per Month

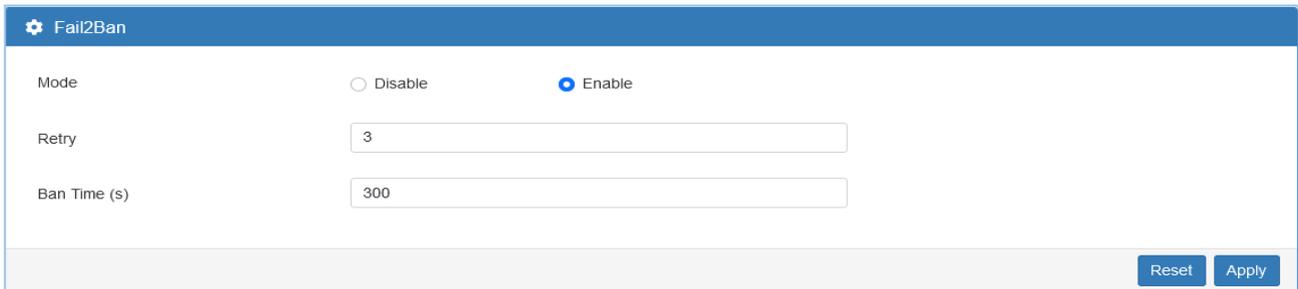
Day

Time :

Reset **Apply**

15.12 Fail2Ban

Fail2Ban is an intrusion prevention feature that protects the device from brute-force login attacks.



Fail2Ban configuration interface showing Mode (Disable/Enable), Retry (3), and Ban Time (s) (300). Buttons for Reset and Apply are visible.

Management > Fail2Ban	
Item	Description
Mode	Select from Disable or Enable. The default is Enable.
Retry	The limit for maximum login retries/attempts.
Ban Time(s)	The banned time(s) for user or IP when it exceeded the retry limit.

Note: There is an example to explain how to configure. E.g. Assume the retry is 3 and the ban time is 300 seconds. If a specified IP has 3 login failures within 5 minutes then it will be banned 300 seconds. Moreover, if it keeps to attempt a login and still fail then the banned time will be extended automatically.

Time	The count of login failure	The banned time (s)
2019/1/1 12:00:00	0	0
2019/1/1 12:00:01	1	0
2019/1/1 12:00:03	3	300
2019/1/1 12:00:10	4	300
2019/1/1 12:00:30	6	600

15.13 O'smart

This section allows you to set up the connection with O'smart IoT management system.

About the O'smart setting, please contact with reseller.

⚙️
O'smart

Status idle

Mode Disable Enable

Server

Port

Token

TLS Mode Disable Enable

Advance Setting

MQTT Keepalive (s)

Alive Period Time (s)

Timeout (s)

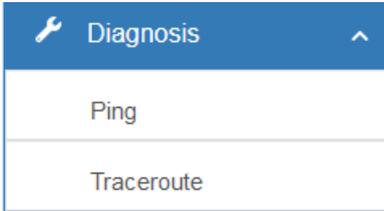
Insecure Mode Disable Enable

Reset
Apply

Management > O'smart	
Item	Description
Status	The status between device and O'smart server.
Mode	Enable or disable the connection with O'smart server.
Server	Enter the O'smart server IP address or domain name.
Port	Enter the listen port of O'smart server.
Token	Enter the token that generated by O'smart server.
TLS Mode	Enable or disable the secure connection with O'smart server.
Advance Setting	
MQTT Keep alive	
Alive Period Time	
Timeout	
Insecure Mode	

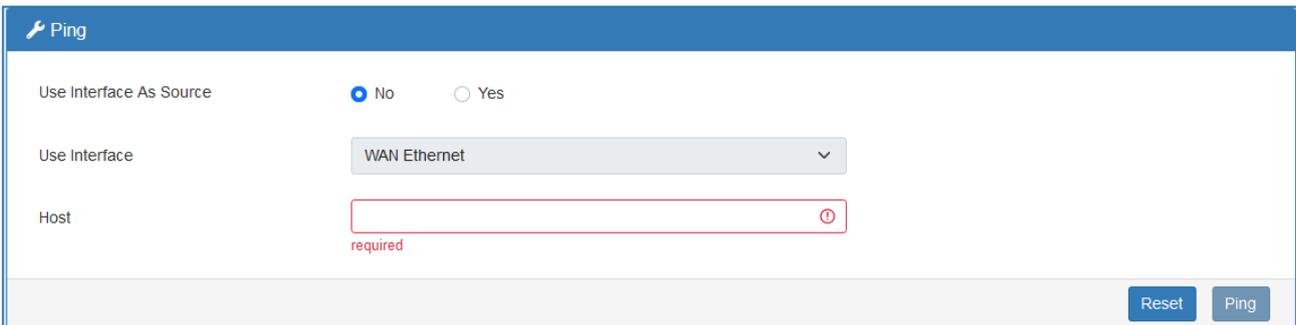
16 Web Menu Item > Diagnosis

This section allows you to diagnose Ping and Traceroute.



16.1 Ping

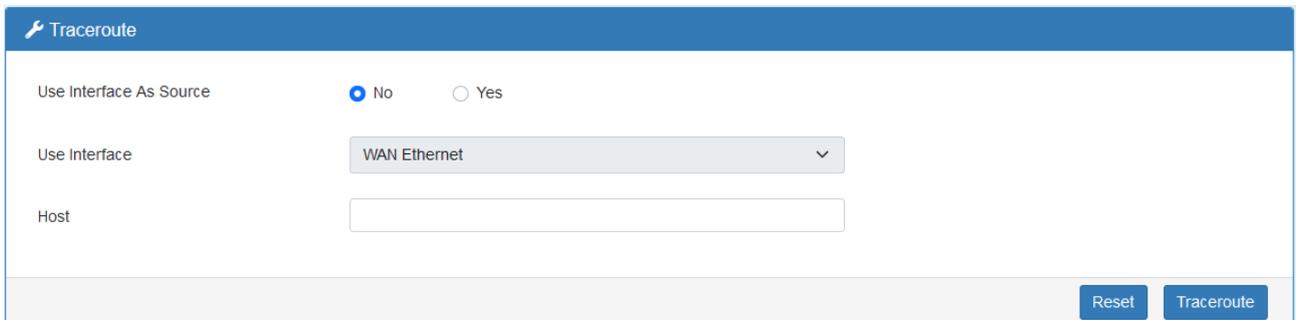
Please assign the Host that you want to ping.

A screenshot of the "Ping" configuration page. It features a blue header with a wrench icon and the word "Ping". Below the header, there are three configuration fields: "Use Interface As Source" with radio buttons for "No" (selected) and "Yes"; "Use Interface" with a dropdown menu showing "WAN Ethernet"; and "Host" with an empty text input field. A red "required" label is positioned below the Host field. At the bottom right, there are "Reset" and "Ping" buttons.

Diagnosis > Ping	
Item	Description
Use Interface as Source	When set to Yes, it will use the selected interface as source IP.
Use Interface	Specify the IP address of selected interface as source IP.
Host	The host name or the host IP address

16.2 Traceroute

Please assign the Host you want to traceroute.

A screenshot of the "Traceroute" configuration page. It features a blue header with a wrench icon and the word "Traceroute". Below the header, there are three configuration fields: "Use Interface As Source" with radio buttons for "No" (selected) and "Yes"; "Use Interface" with a dropdown menu showing "WAN Ethernet"; and "Host" with an empty text input field. At the bottom right, there are "Reset" and "Traceroute" buttons.

Diagnosis > Traceroute	
Item	Description
Use Interface as Source	When set to Yes, it will use the selected interface as source IP.
Use Interface	Specify the IP address of selected interface as source IP.
Host	The host name or the host IP address

17 Troubleshooting Guide

17.1 Troubleshooting Information

If you encounter any issue, please refer to the following troubleshooting guide table first for solutions to common problems:

If you cannot find your issue listed here, please refer to the User Manual document for more information that may help you solve your problem.

Problem Type Table		
No.	Problem Type	Description
1	The Cellular Router No power.	Unit has no power.
2	The Cellular Router Access Issue.	Cannot access the Web management page.
3	No internet (From the Cellular Router).	No Internet from your LTE network.

16.2.1 The Cellular Router “No Power” Problem

#Problem 1: Unit has no power.

For the possible solution, please try the following:

- a. Unplug and replug your power adapter from the power source.
- b. Disconnect and Connect the Ethernet cable from the Ethernet port of Cellular Router.

If the above didn't solve your “No power” issue, please contact your support engineer for further advanced troubleshooting. (This could involve a possible software or hardware problem that needs to be identified and solved.)

16.2.2 The Cellular Router “Access Issue” Problem

#Problem 2: Cannot access the Web Management page.

For the possible solution, please try the following:

- a. Check that your PC Ethernet card is enabled and configured to get the IP/DNS address automatically.
- b. Disconnect and connect the Ethernet cable from the Ethernet port of Cellular Router.
- c. Ping the LAN IP (default IP is 192.168.1.1). The ping should PASS.
- d. If ping is OK, please try to access the Web Management page again.

If the above didn't solve your Access Issue then please contact your MIS or anyone that build your network infrastructure to fix the ping fail problem.

If your network infrastructure is confirmed to be OK (hardware works normally and is configured correctly), please contact your support engineer for further advanced troubleshooting. (This could involve a possible software or hardware problem that needs to be identified and solved.)

16.2.3 No Internet (from the Cellular Router) Problem

#Problem 3: No Internet from LTE network of Cellular Router.

The problem might be on the physical contact of the SIM card.

- For the possible solution 1, please try the following:
 - a. Remove your SIM card.
 - b. Please re-insert it again (Checking that the SIM card is in the correct orientation).
 - c. Reboot the Cellular Router by turning Off/On the power source.
 - d. Wait for at least 3 minutes and check again if you receive internet correctly.

If the above didn't solve your "No internet" issue then please continue to solution2 below.

- For the possible solution 2, please try the following:
 - a. Access the Web management page (default url is <http://192.168.1.1/>).
 - b. Check that the LTE configuration is OK by going to the "Cellular -> SIM Config" web page.
 - c. If you change any configuration, please wait for 2 minutes after apply and check again the internet.

If the above didn't solve your "No internet" issue then please check that your SIM card is active and with traffic enabled (by contacting your SIM card provider or by trying that SIM card in another device).

If you are still experiencing the "No internet issue" then please contact your support engineer for further advanced troubleshooting (This could involve a possible Software or Hardware problem that needs to be identified and solved).